

# AirMenu

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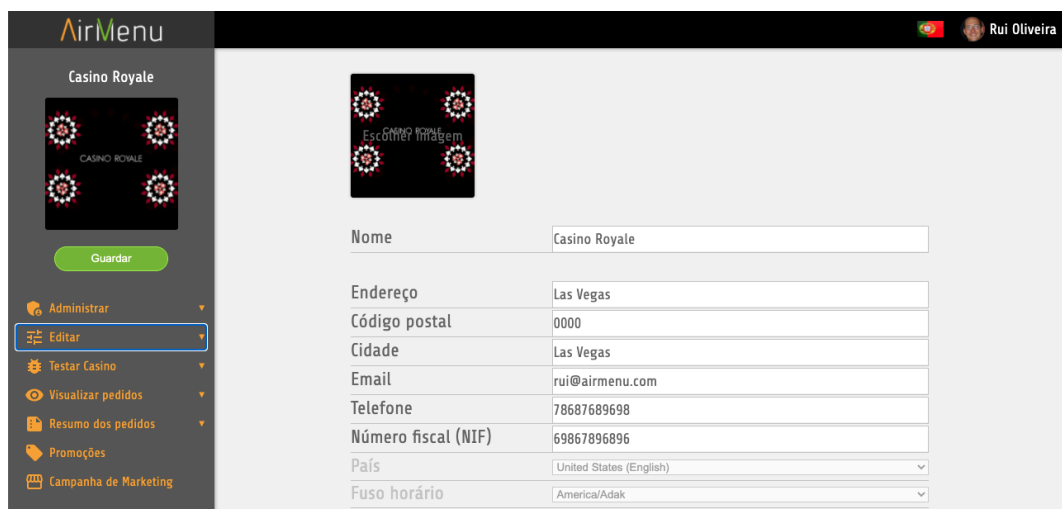
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# Technical Documentation

This manual is intended to follow all AirMenu configurations options step-by-step and to describe its functionality succinctly. The best way to learn the system is to start using it. The functions become more and more intuitive as you move along.

Panels are the boxes you see below, such as 'Administrate'. There are further sub-panels within each panel. The panel names will be the headers of the following chapters.



The screenshot shows the AirMenu administration interface. The top header includes the 'AirMenu' logo on the left and a user profile for 'Rui Oliveira' on the right. The main content area is titled 'Casino Royale' and features a central image of a menu card with the text 'Escóme? Trátem'. Below the image is a form with the following fields:

Nome	Casino Royale
Endereço	Las Vegas
Código postal	0000
Cidade	Las Vegas
Email	rui@airmenu.com
Telefone	78687689698
Número fiscal (NIF)	69867896896
País	United States (English)
Fuso horário	America/Adak

On the left side, there is a sidebar menu with the following options: Administrar, Editar (highlighted), Testar Casino, Visualizar pedidos, Resumo dos pedidos, Promoções, and Campanha de Marketing. A 'Guardar' button is located below the main image.

# Administrate

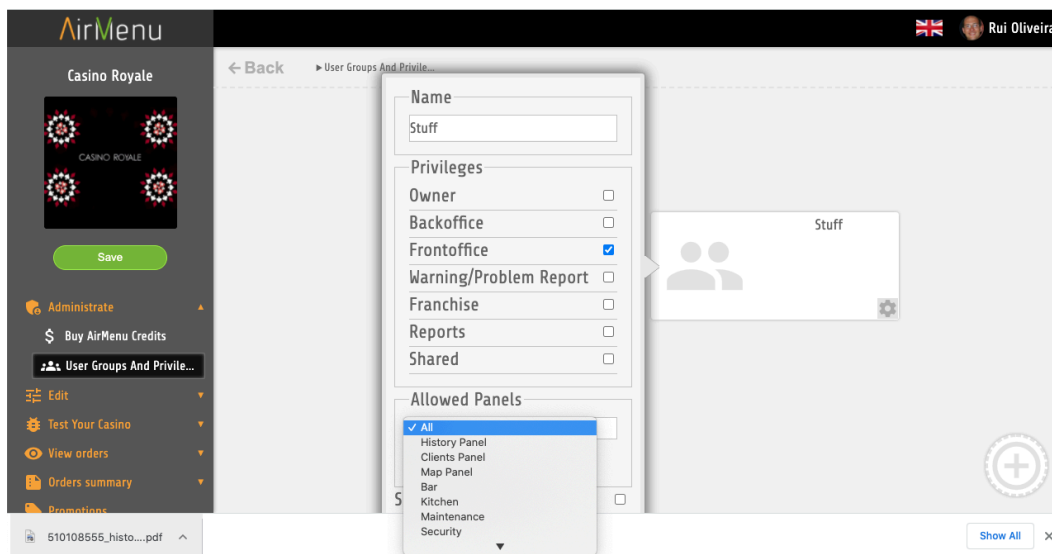
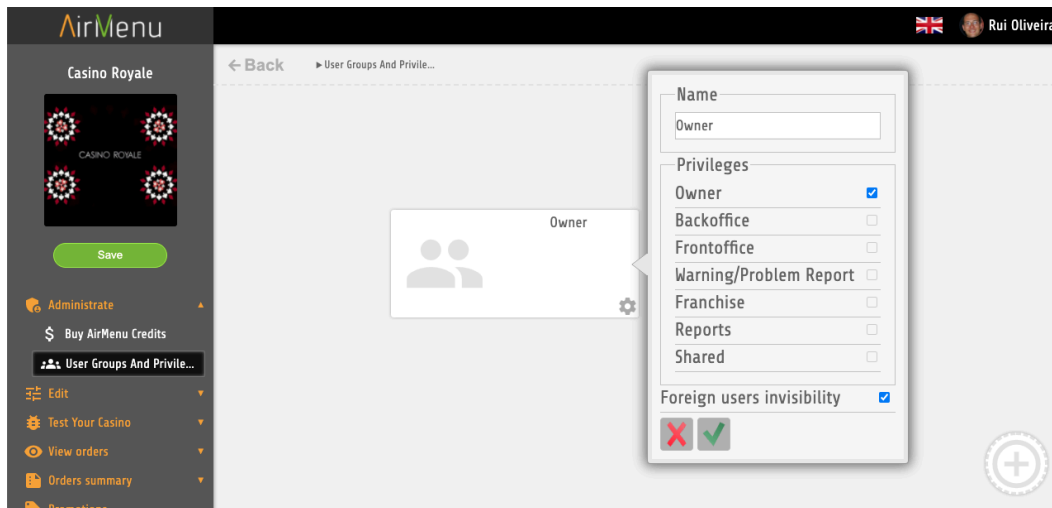
## Buy AirMenu Credits

*AirMenu operates under several business models. This section can be used by an operator to buy ongoing credit for use of the AirMenu system and app under a credit-based model. If the operator is on a different business model, another payment method is required. If the model includes that users pay a fee for use of the system, that fee is collected within the app.*

## User Groups and Privileges

Create all the user groups you need to manage your business. Each group can have different accesses and multiple users within it. The owner is allowed all access. Backoffice access allows the user to change configurations; Front Office allows the user to receive orders; Warning/Problem reports send email alerts. Shared is to be able to insert this enterprise inside other enterprises without giving the owner access.

Add emails to users within groups and AirMenu will send an email and prompt the user to complete the registration process.



- Owner
- Back Office
- Front Office
- Warnings
- Shared
- Allowed Panels
- Show assigned tasks

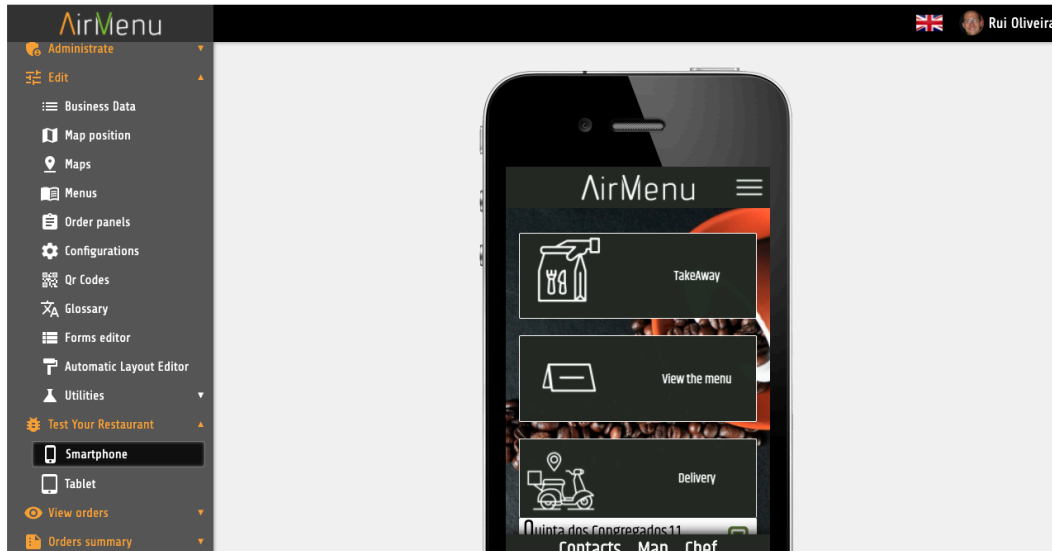
# Test your Business

## Tablet

*This option simulates how the layout will look inside iPad and Android tablets.*

## Smartphone

*This option simulates how the layout will look inside iPhone and Android phones.*



# Edit

The screenshot shows the 'Edit' interface for 'Business Data' in the AirMenu application. The left sidebar contains a menu with options: Buy AirMenu Credits, User Groups And Privile..., Edit (selected), Business Data (highlighted), Map position, Maps, Menus, Order panels, Configurations, Qr Codes, Glossary, Forms editor, Automatic Layout Editor, Utilities, Test Your Restaurant, and Smartphone. The main area displays a 'MENU' logo placeholder and a form with the following fields:

Name	Restaurant Delivery
Address	Rua 12 de Dezembro 243 - Sala 33, Matosinhos
Postal code	4450-227
City	Matosinhos
Email	ruipaulogo@gmail.com
Phone	+351936169632
Tax Number	999999999
Country	United States (English)
Time/Zone	America/Detroit

## Business Data

Here you will insert all the basic data about your business. A personalized URL is created to test your business easily. This URL is also created as [airmenu.com/enterprisenamex](http://airmenu.com/enterprisenamex) and available so users can order from their computers as well as from their mobile devices. It is not published on the app until the publish button is clicked.

In the United States, please ignore 'fiscal number'.

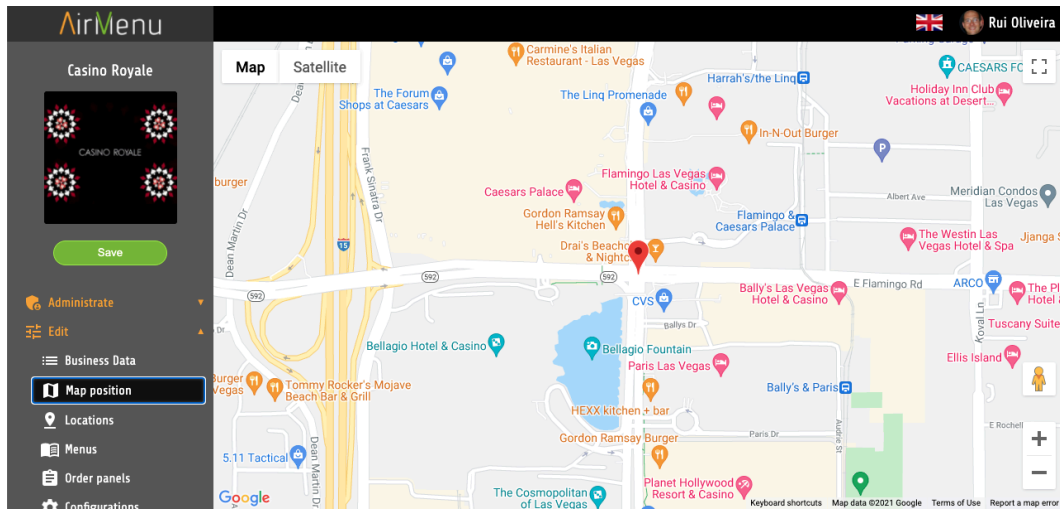
The screenshot shows the 'Edit' interface for 'Business Data' in the AirMenu application for 'Casino Royale'. The left sidebar contains a menu with options: Casino Royale (selected), Save, Administrate, Edit, Business Data (highlighted), Map position, Locations, Menus, Order panels, and Configurations. The main area displays a 'CASINO ROYALE' logo placeholder and a form with the following fields:

Name	Casino Royale
Address	Las Vegas
Postal code	0000
City	Las Vegas
Email	ru@airmenu.com
Phone	78687689698
Tax Number	69867896896
Country	United States (English)
Time/Zone	America/Adak



## Map Position

*Position your business in the correct location so your customers can find you more easily. This will tell them how far they are from your location.*



## Locations

Here you configure the locations from which customers can place and/or receive orders, and also reserve seats, tables, or other unique designated items. Each unique seat is given a specific number and also assigned a QR code. Users can scan the QR code at the site at their seat and receive the appropriate menu of items available to them at that exact seat; or users can open the app, choose their seat and proceed in the same way.

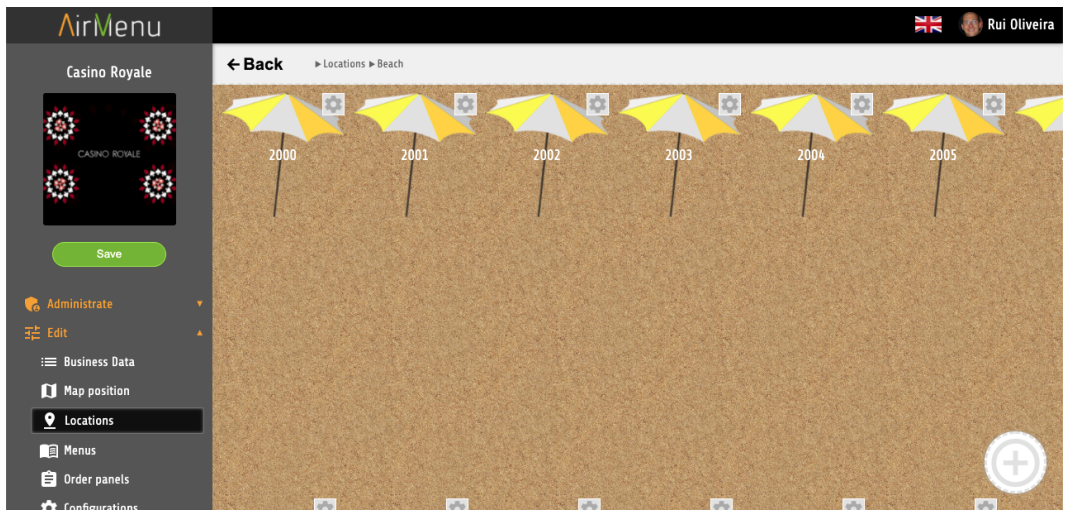
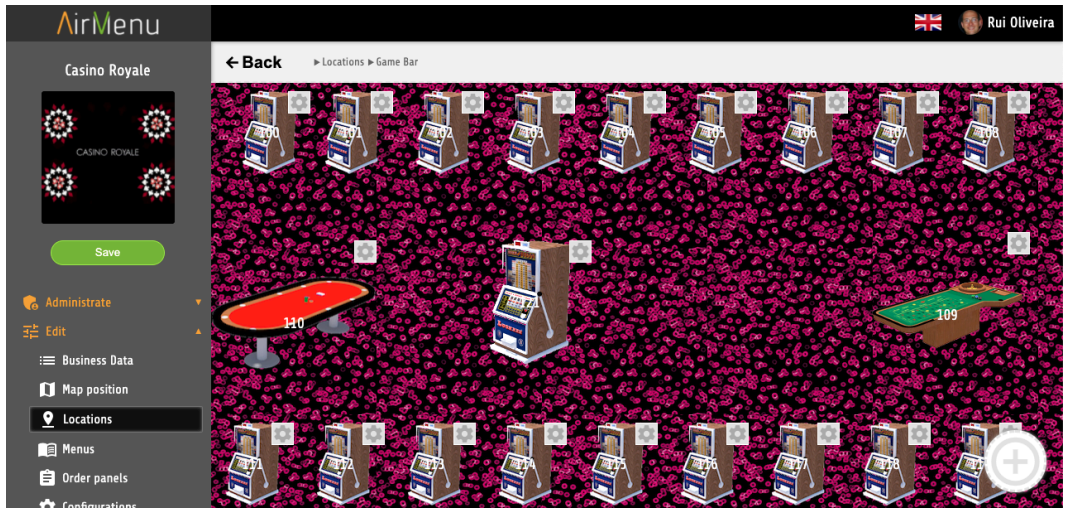
The locations can be 'indoor' or 'outdoor'. For 'indoor' locations, AirMenu generates a QR Code for each location created. Examples of 'indoor' venues can be restaurant tables and individual seats at a table, slot machines, rooms within a building, and individual machines within a factory. For "external" sites, you must draw the locations. Examples of 'outdoor' sites can be a city, a company, etc.

The creation of locations is an essential point for the operation of AirMenu. Creating a defined and numbered location allows you to change the menu that the customer will see based on that exact location (a bar menu vs. a restaurant menu, for instance) and at the same time create different actions for what will happen to a request.

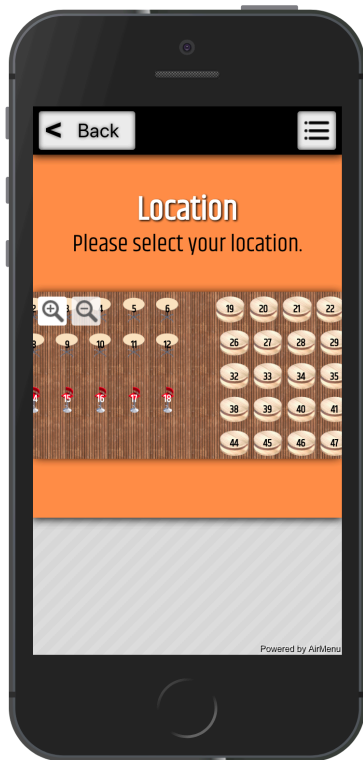
It is possible for those who live in Omaha when entering AirMenu to see the price of Coca-Cola at \$1 whereas the price could be \$2 in San Francisco, or the bar seats could have happy hour prices on some or all items while the restaurant seats have regular prices.

Reservations and sales can still be made without location enabled.

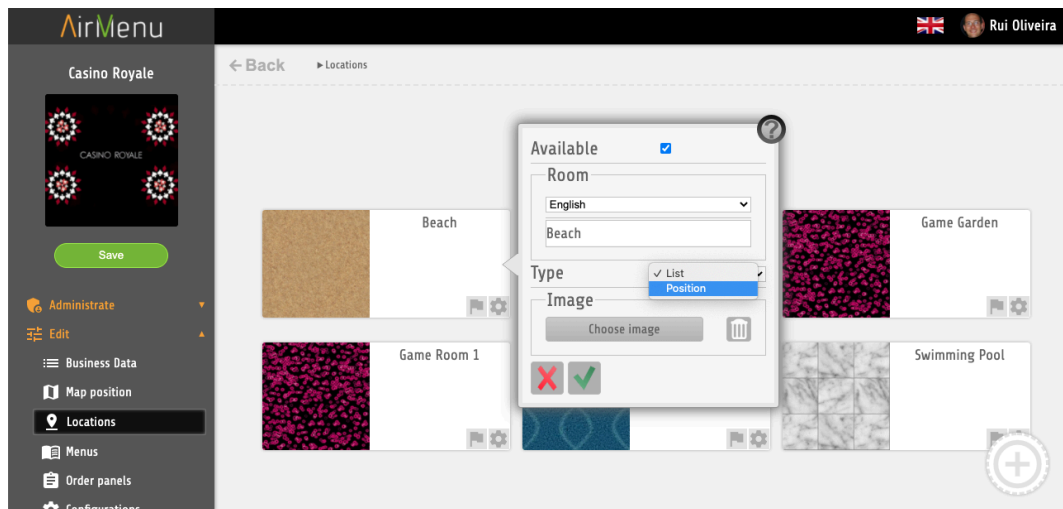




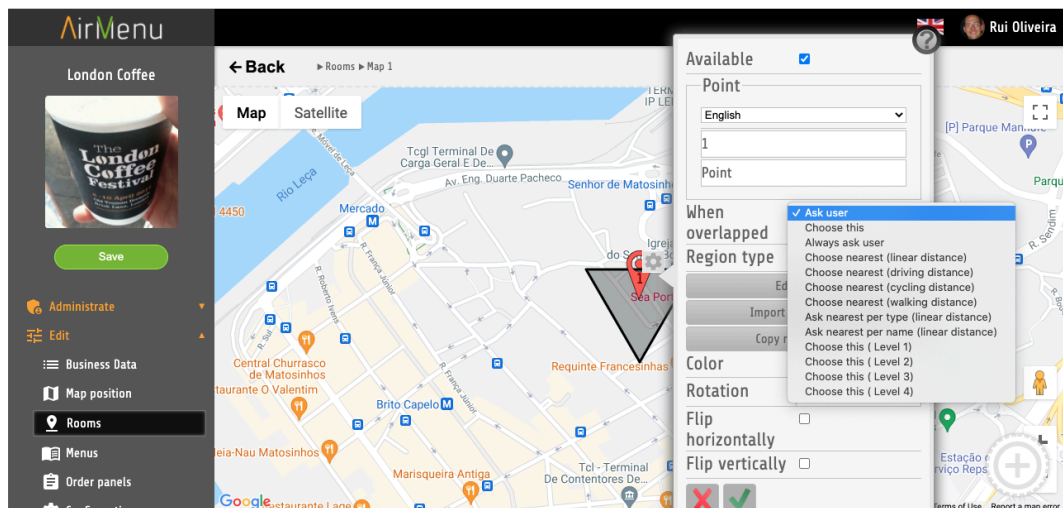
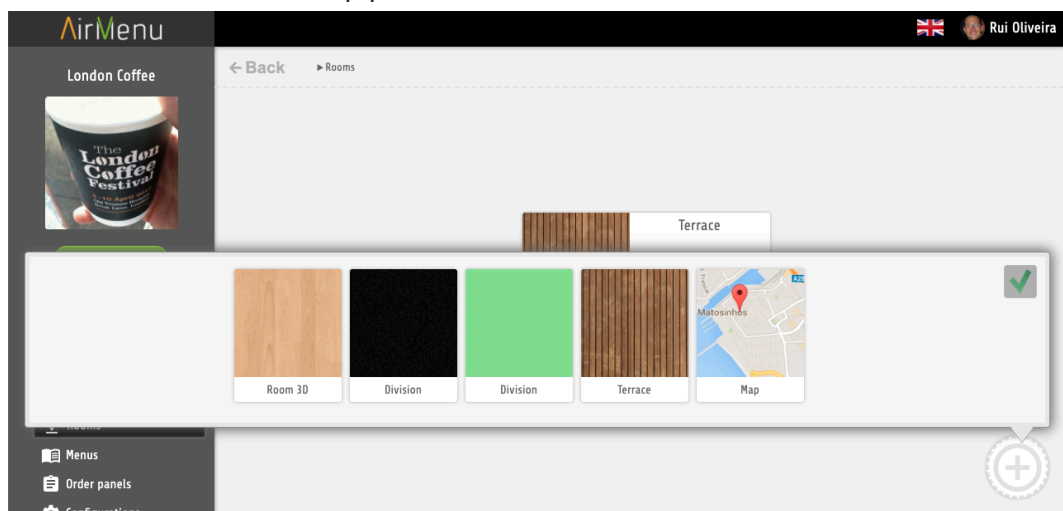
*It's also possible to show the location map to the customer so he can choose. Locations can be reserved with flux control in the configurations.*



*To configure, using the drop-down, menu, change Type from List to Position.*



Location can also be a map position.

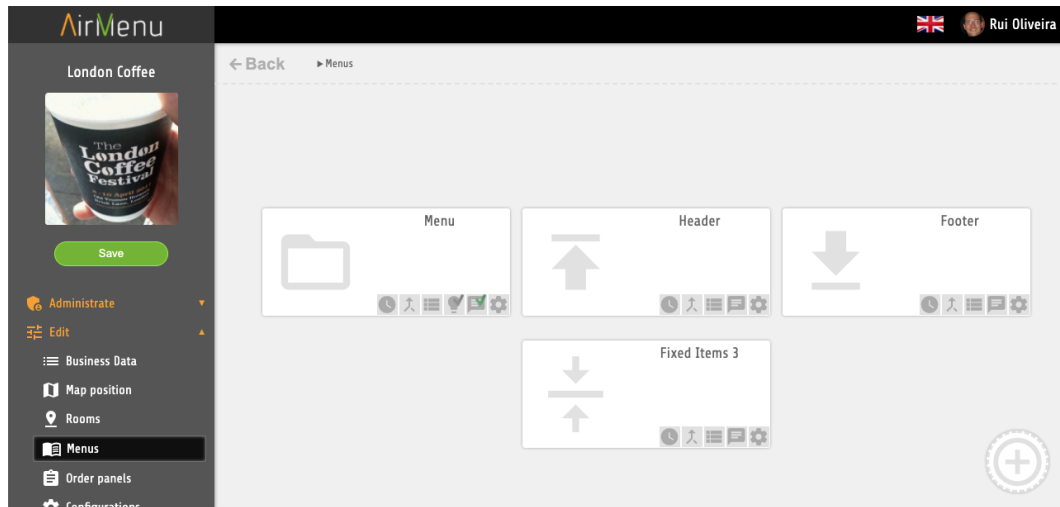


You can use this option in case maps are overlapped and AirMenu needs to decide which Map is the one.

This representation will appear in the browser, in the order receiving panels, and in the client phone when ordering.

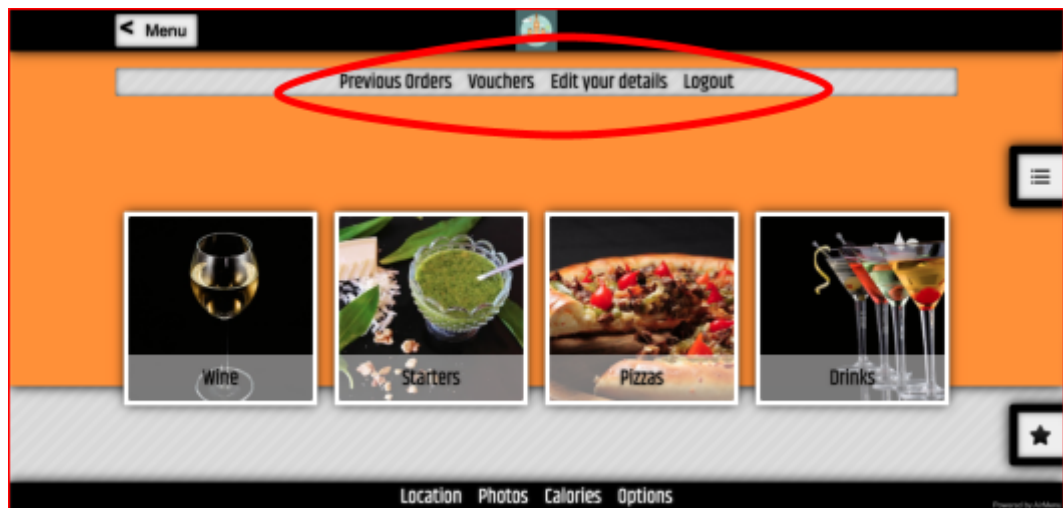
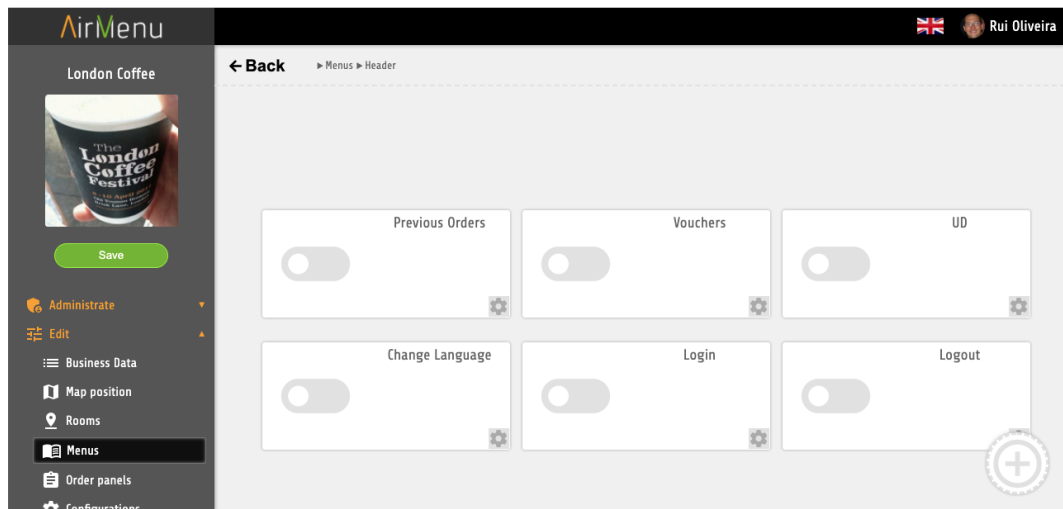
## Menus

*This is the most important feature of AirMenu. 90% of the configurations are inside this option. The layout described in this tutorial is our standard layout but it can be customized easily to your requirements.*



# Header, Footer, Fixed Items, Family


## Header



# Footer

AirMenu UK Rui Oliveira

London Coffee



Save

- Administrate
- Edit
  - Business Data
  - Map position
  - Rooms
  - Menus**
  - Order panels
  - Configurations

← Back    Menu → Footer

Location

Photos

Calories

Meetings

Options

+

← Menu

Contacts   About us   Drinks



Wine



Starters



Pizzas



Drinks

Location   Photos   Calories   Meetings

Powered by AirMenu




# Families

The screenshot shows the AirMenu admin interface for a menu titled "London Coffee". On the left is a sidebar with navigation options: "Administrate", "Edit", "Business Data", "Map position", "Rooms", "Menus" (highlighted), "Order panels", and "Configurations". The main area displays a "Back" button and a breadcrumb "Menu > Menu". Below this, four menu category cards are visible: "Wine" (with a wine glass image), "Starters" (with a green dip image), "Pizzas" (with a pizza image), and "Drinks" (with martini glasses image). Each card has a small icon in the top-left corner and a set of control icons in the bottom-right corner. A "Save" button is located in the sidebar, and a plus icon is in the bottom-right corner of the main area.

The screenshot shows the customer-facing menu interface. At the top, there is a "Menu" button and a navigation bar with "Contacts", "About us", and "Drinks". The main content area has an orange background and features four menu category cards: "Wine", "Starters", "Pizzas", and "Drinks". These four cards are circled in red. Each card contains a representative image and the category name. On the right side, there are two icons: a hamburger menu icon and a star icon. At the bottom, there is a navigation bar with "Location", "Photos", "Calories", and "Meetings". A small "Powered by AirMenu" logo is in the bottom right corner.

**AirMenu** UK Rui Oliveira

London Coffee






Save

- Administrate
- Edit
- Business Data
- Map position
- Rooms
- Menus**
- Order panels
- Configurations


← Back    Menu > Fixed Items 3

Previous Orders    Vouchers    User Details



**AirMenu** UK Rui Oliveira

London Coffee



Save

- Administrate
- Edit
- Business Data
- Map position
- Rooms
- Menus**
- Order panels
- Configurations

← Back    Menu > Fixed Items 3

Previous Orders    User Details

Available

Inner option

English

User Details

Option type: UserDetails



CSS Class

Schedule / Price

General


Add

X    ✓

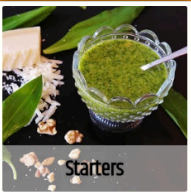


Menu

Contacts    About us    Drinks



Wine



Starters



Pizzas



Drinks

Previous Orders

Vouchers

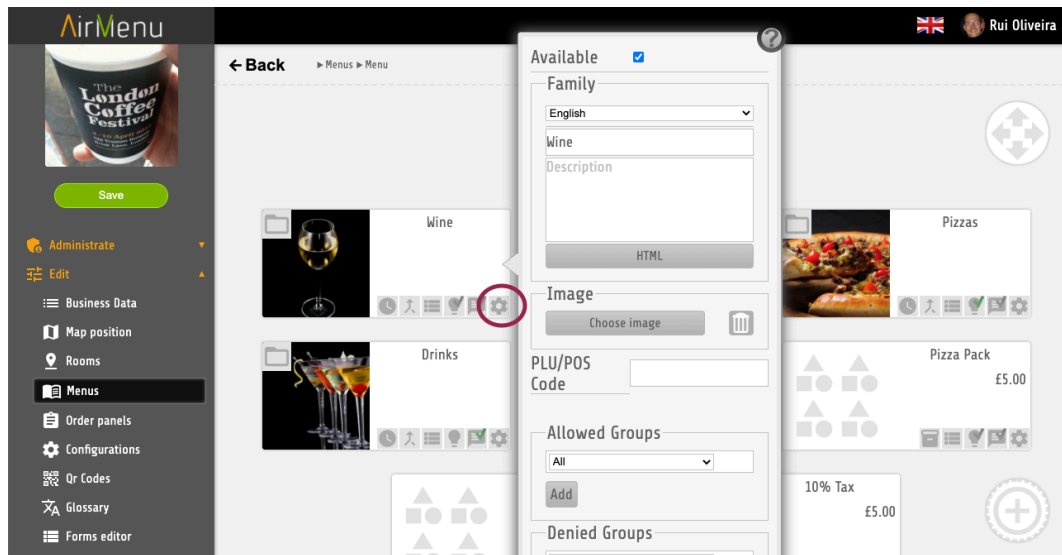
★    Edit your details

Location    Photos    Calories    Meetings

Powered by AirMenu

# Items, Family, Complex items, Info, Enterprises

## Configurations



### Title

### Description

- Text
- Html

### Image

### PLU / POS Code

*This "code" is used only when submitting items to the scripts for integrations. It can also be used to show some supplementary information about the item.*

### Groups

*Groups of persons created in the "admin" section can be used to restrict access to items.*

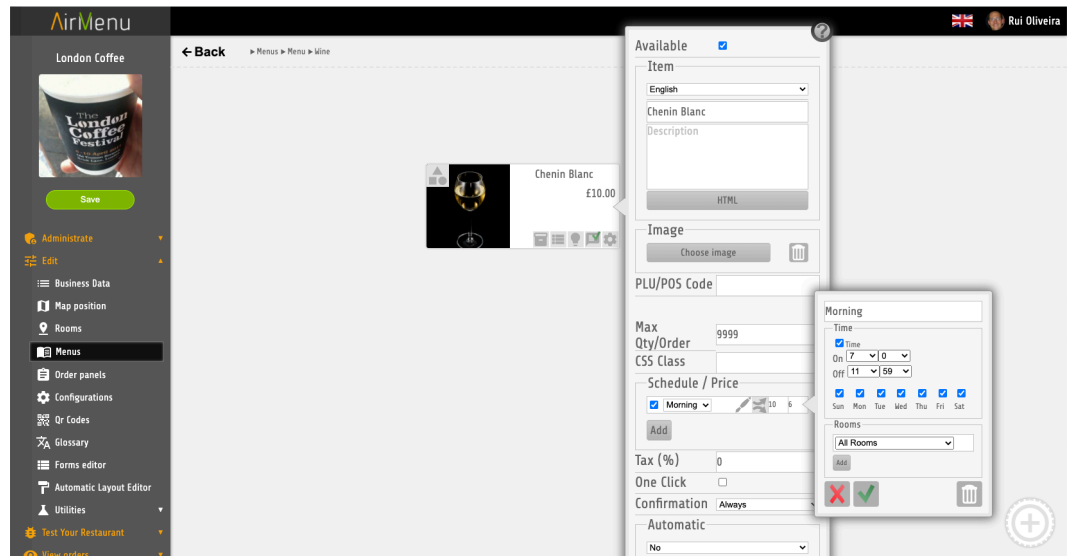
- Allowed
- Denied

### CSS Class

*It can be used to change the layout.*

## Schedule / Price / Locations

*Here you can define where and at what time the items/families... will be available and at what price. Here you can define that an entire family will only be available Sunday, or in New York City...*



- Edit
  - Title
  - Time
  - Hours
  - Weekday
  - Locations
- Propagate
- Trash

## Invisible

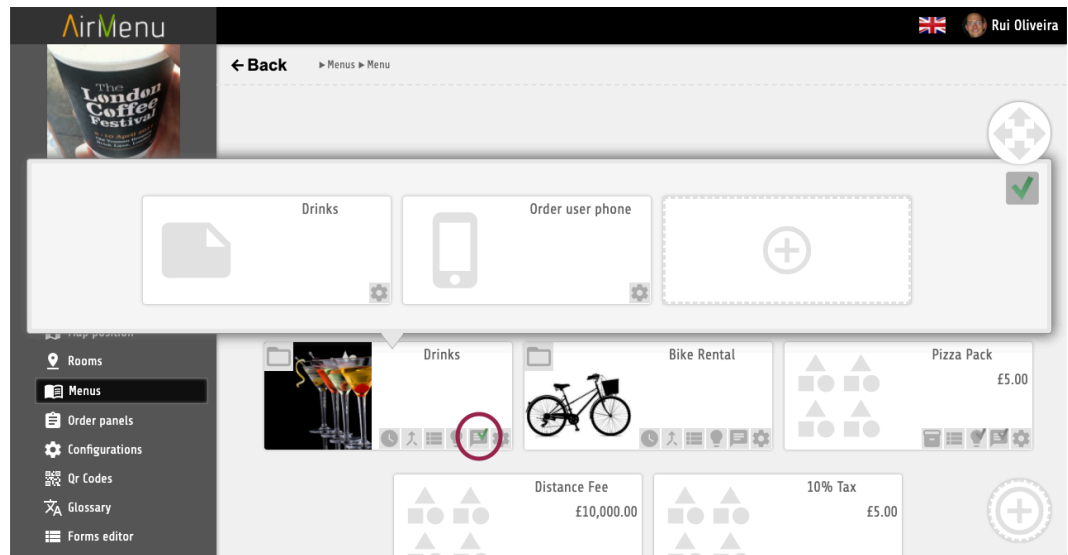
*Use this option to do some configurations not visible to the users. It's very useful if you need to add a tax to a group of items...You can do this by inserting an automatic item inside this family.*

## Opened

*The items inside this family will become visible. The title will be visible.*

## Items, Family, Complex Items, Enterprises

### Actions



Here you can define where to send orders when a user places an order. You can add actions in families or enterprises affecting all items inside. You can also add actions directly to one Item.

#### **WHERE will this action be sent...**

- Send Email.
- Send SMS.
- Send Notification.
- Send to the Post-It Panel.
- Send to the task Panel.
- Send to the Printer.
- Send to the Script to be run locally. (SmartPos needs to be Installed in the enterprise computer)
- Send to the Server Script

#### **WHEN will this action happen?**

- when closing
  - When closing an order.*
- when exporting
  - When exporting an order to the API.*
- When booking
  - When booking an order. This could be days before the order date.*
- When ordering
  - When ordering. This will not happen if you are booking.*

When canceling  
When canceling an order.

When preparing a booked order  
Sometime before the booking hours. You can configure this in the configurations: "Notification offset time".

when activating flag  
*You will see a list of the flags configured in the order panels.*

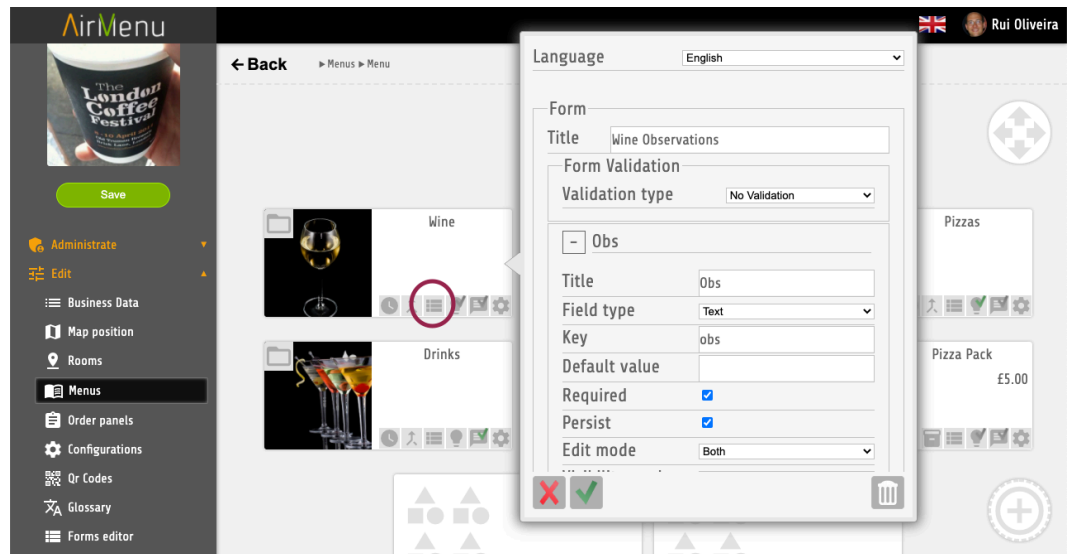
when starting flag  
*You will see a list of the flags configured in the order panels.*

when pausing flag  
*You will see a list of the flags configured in the order panels.*

when payingOrder  
*This will be activated during the payment process if the payment method needs to send some action to the customer to finish the payment.*

## Family, Items, Complex Items, Enterprises

### Configure Item Form

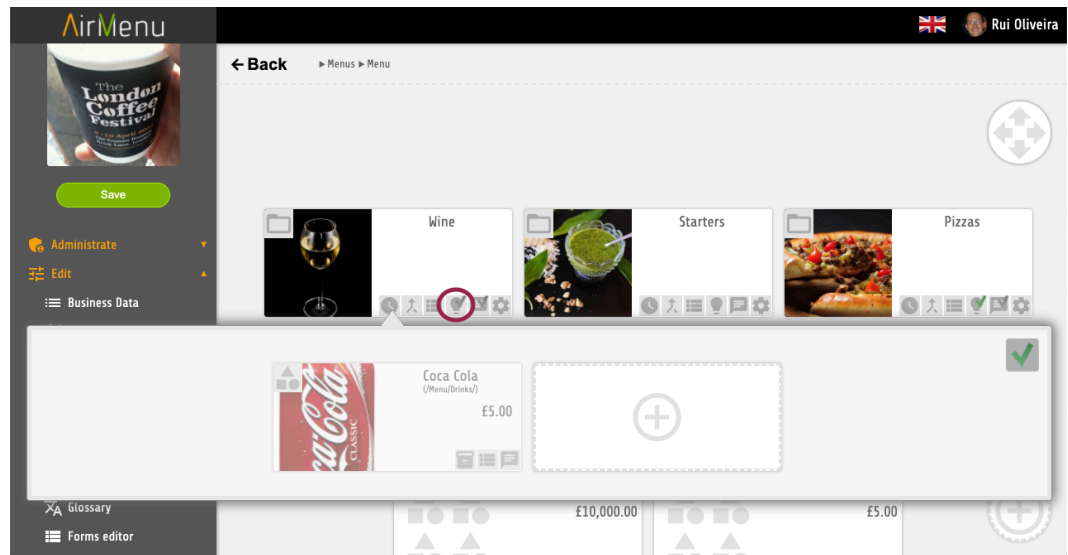


*Ask some questions to the users when they place an order for a specific item.  
These options will be visible for all items inside this item.*

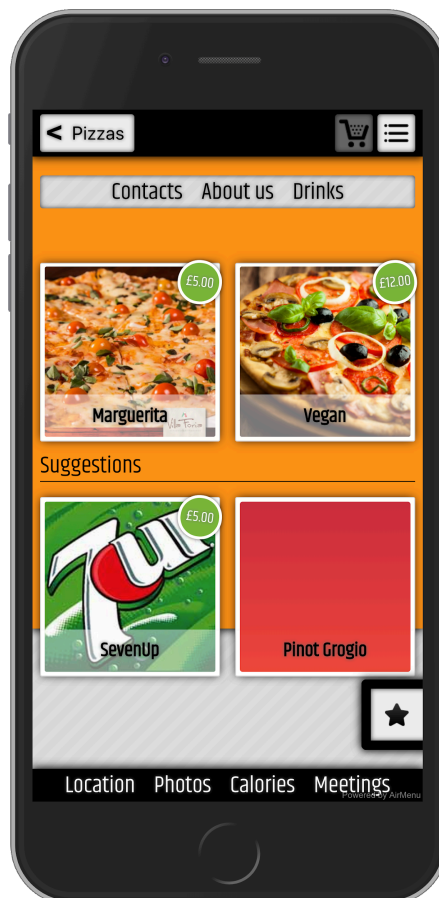
## Family, Items, Complex Item

Add

Suggestions

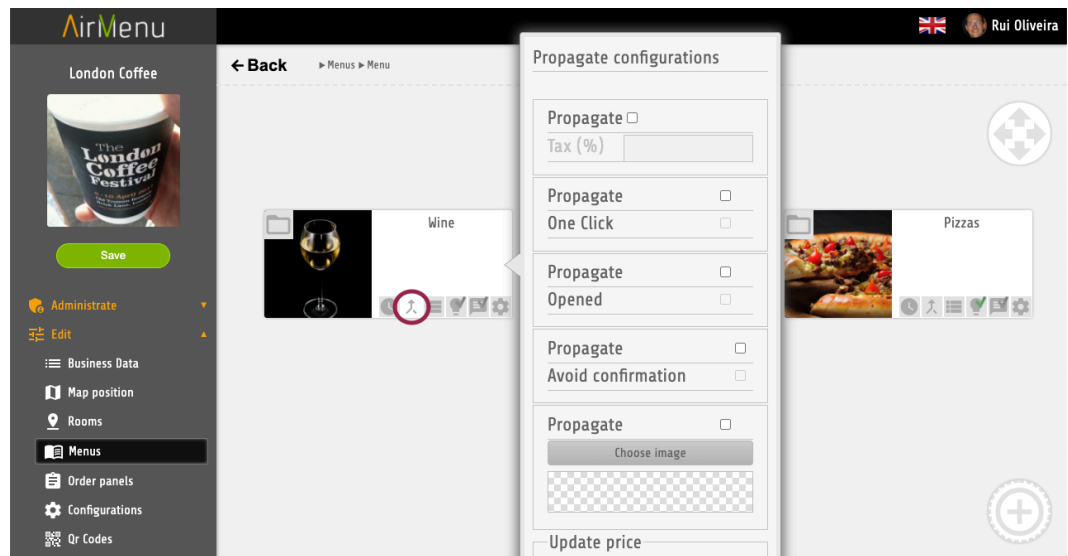


*Easily show other suggestions to the items your customer is choosing. If a pizza is ordered, a beverage suggestion is possible; if a beverage is ordered, chips or nuts could be recommended.*



# Family

## Propagation

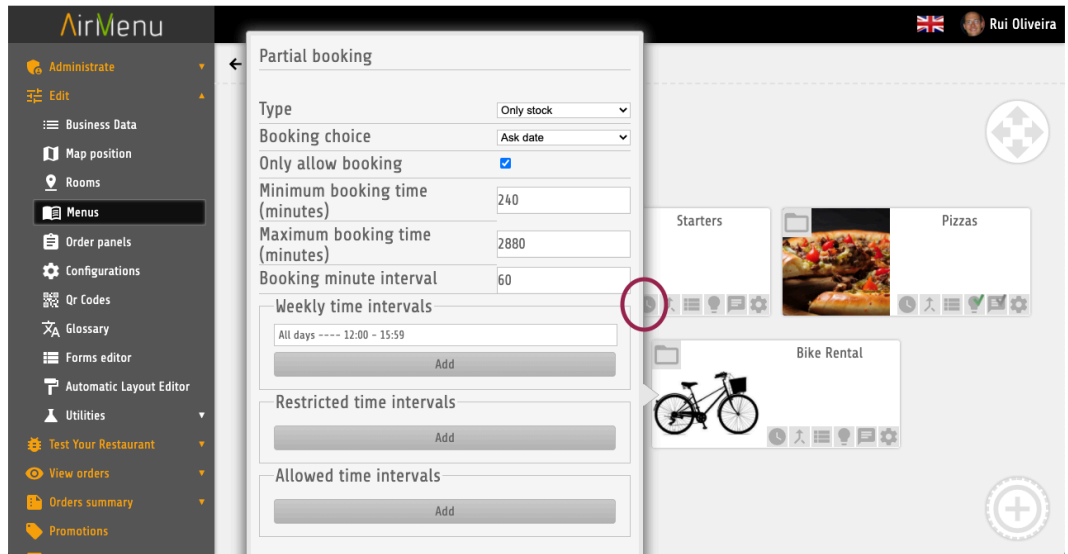


*This option is only to facilitate some changes in the Menu. If you want to increase 10% to all prices you can use this. You can propagate changes to the next level or to the full menu.*

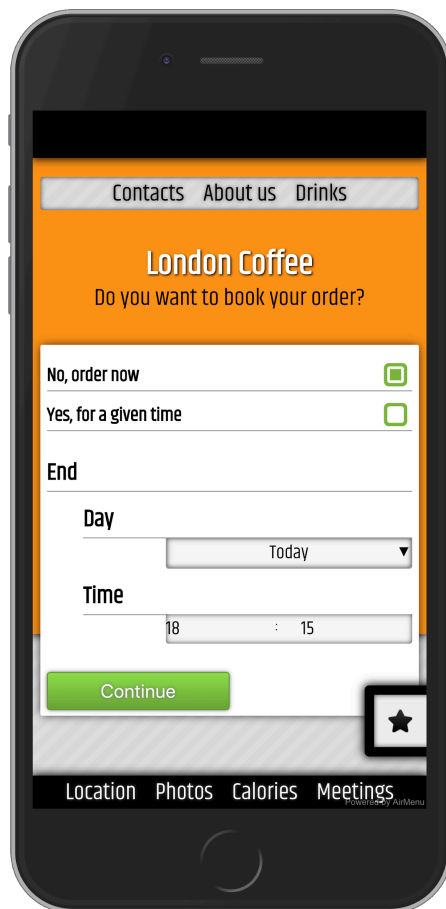
- Tax
- One-Click
- Opened
- Avoid Confirmation
- Image
- Price
- Propagation Type
  - Next Level
  - All Levels



- **Partial Booking**



- 
- 
- *This option can be used in conjunction with the availability of an item. For example, if there are fifty bicycles available for rent, the system can stop allowing orders when fifty bicycles have been reserved for a specific time period. It allows you to reserve an item for a specific date or request an item from a limited quantity, like twenty loaves of rye bread at a bakery.*
- 

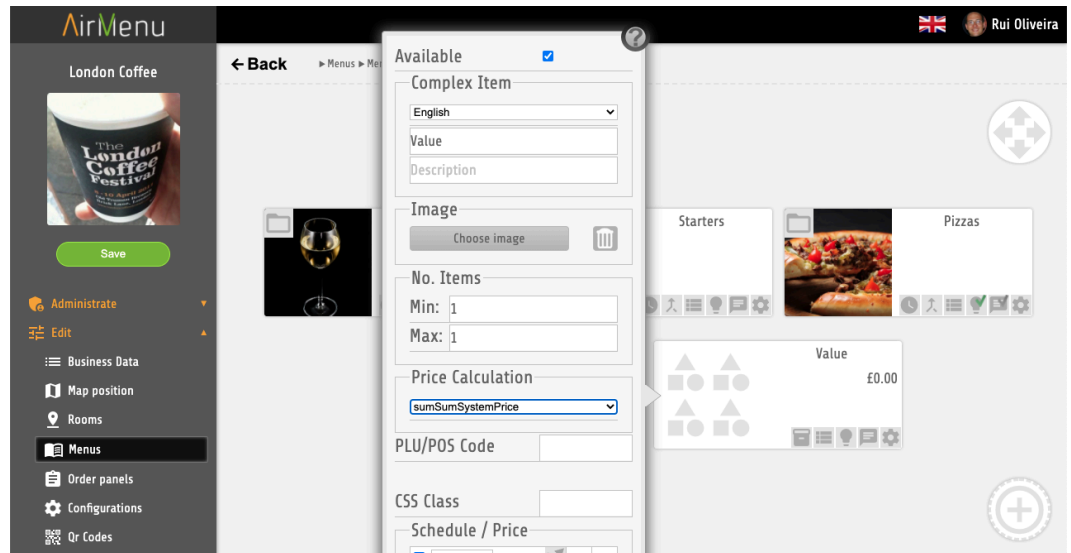


## Type:

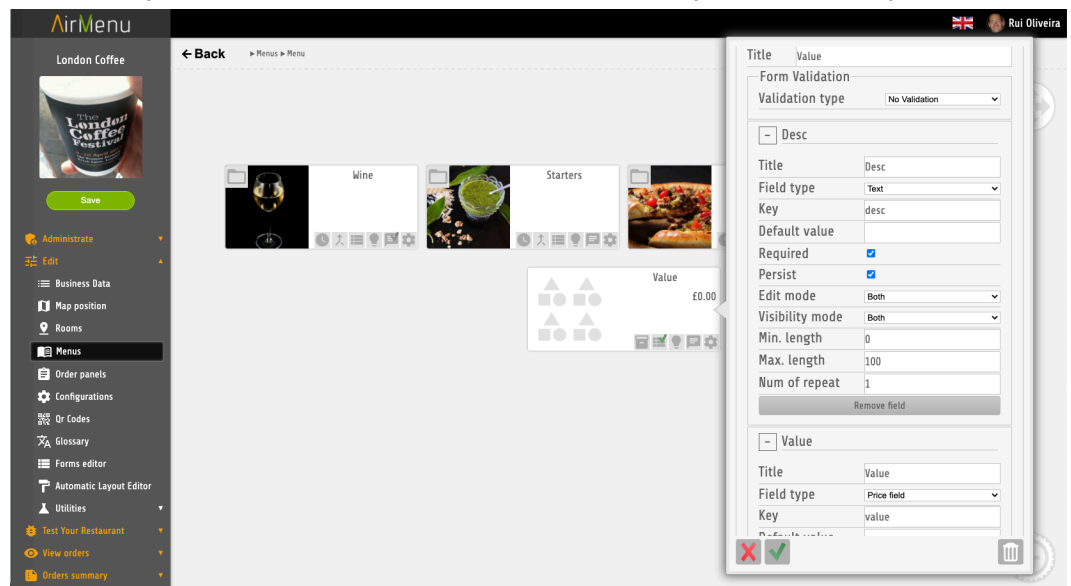
- **Separate Order**

- This is the more complex type of partial booking. It will create different orders, each one for each day. To use this option you will need to create a special Item. Use this URL to allow that:

<https://www.airmenu.com/Configure.html?allowSystemCredit&locale=en>



After that you will need to create a ComplexItem type sumSumSytemPrice.



Also, add a formulary with these keys.

After doing this you will get one order type "On Booking" every day, without prices, but with all items, and one other order "On Order" with price and without items on the day the order was placed.

- **Only Stock**

- Similar to the option above but will not separate the order. It will only validate if the stock of the items is valid for the different days of the order.

- **Replace Booking**
  - Will only allow one date, that will replace the original order date.

### Booking Choice:

- **Ask Date**
- **Given Date**
- **Next Week Day**
- **Next Month Day**
- **Multiple Days**
  - Only available if you choose Separate order.

## Complex Items

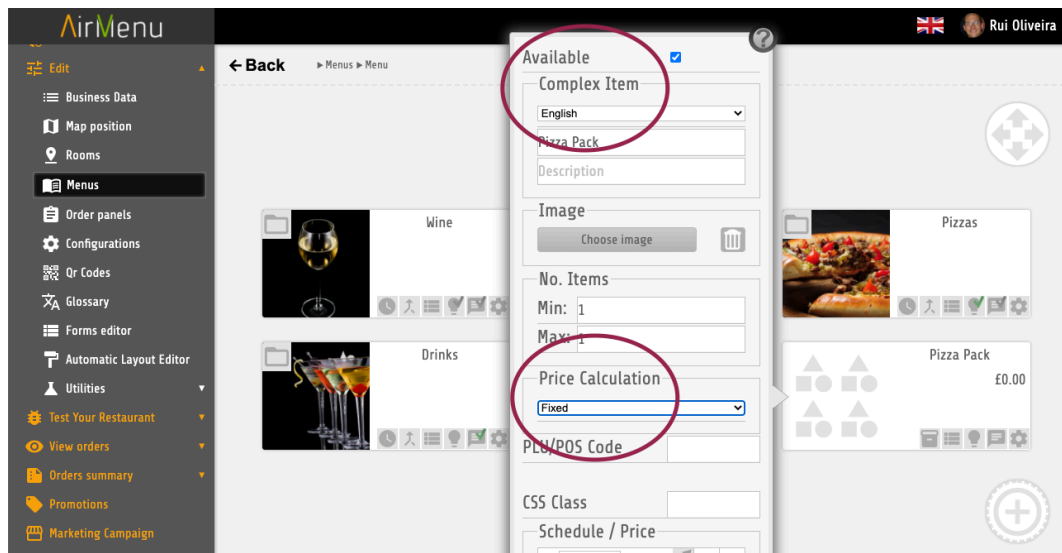
### Configurations

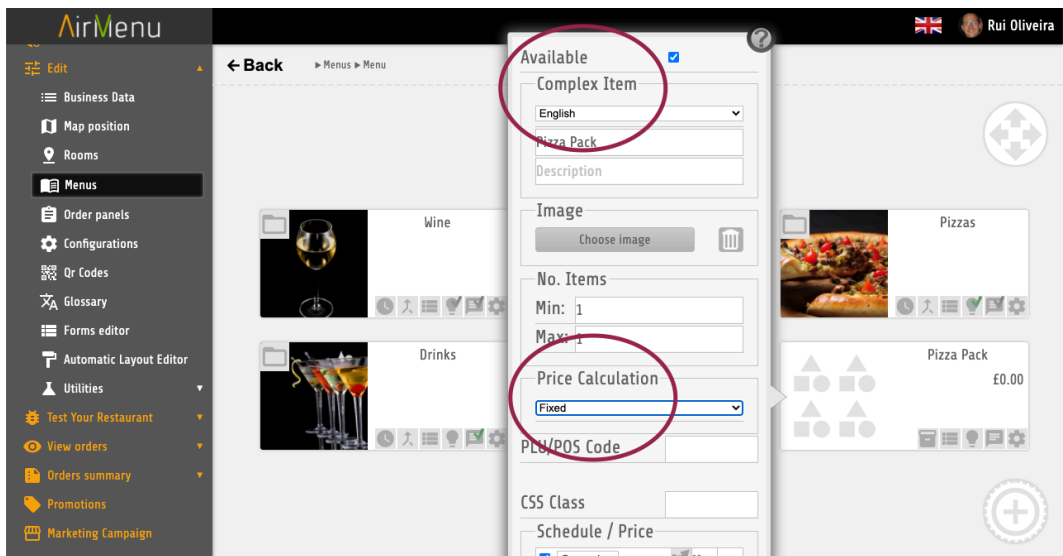
*Complex items should be used if you need to create wizards like McDonalds combination-item Menus. They can also be used when you need complex price formulas. To create wizards you should insert complex items inside complex items.*

### Example:

*Let's create a Menu to ask for Drinks and Pizza at the final price of 5 Euros.*

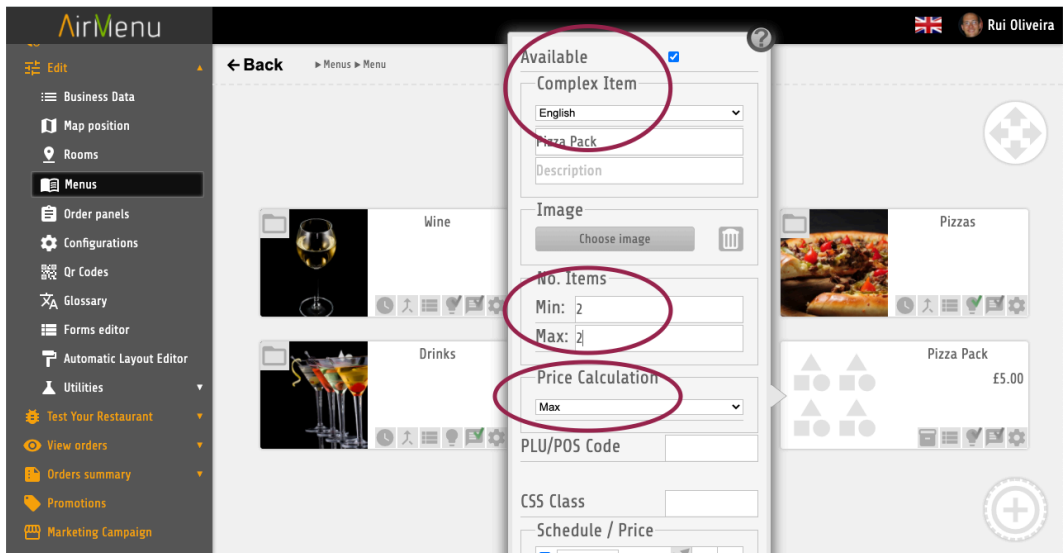
*This assumes that you already have a Drinks family with drinks items inside and a Pizza family with Pizza items inside.*





Another example:

*I Want to sell 2 pizzas at the price of one, but the customer will pay for the more expensive pizza.*



**AirMenu** Rui Oliveira

← Back » Menus » Menu » Pizza Page » Choose your First Pizza

**Save**

- Administrate
- Edit
  - Business Data
  - Map position
  - Rooms
  - Menus**
    - Order panels
    - Configurations
    - Or Codes
    - Glossary
    - Forms editor
    - Automatic Layout Editor
    - Utilities
  - Test Your Restaurant
  - View orders
  - Orders summary
  - Promotions
  - Marketing Campaign

**Pizzas**

**Available**

Family  
English  
Pizzas  
Description  
HTML

Image  
Choose image

PLU/POS Code

Allowed Groups  
All  
Add

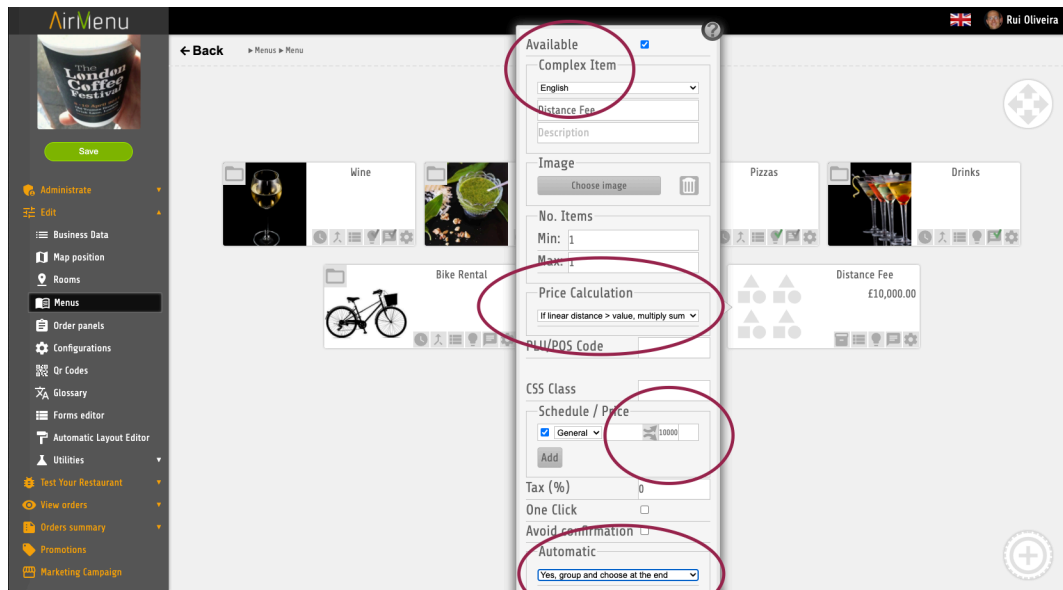
Denied Groups  
None  
Add

CSS Class

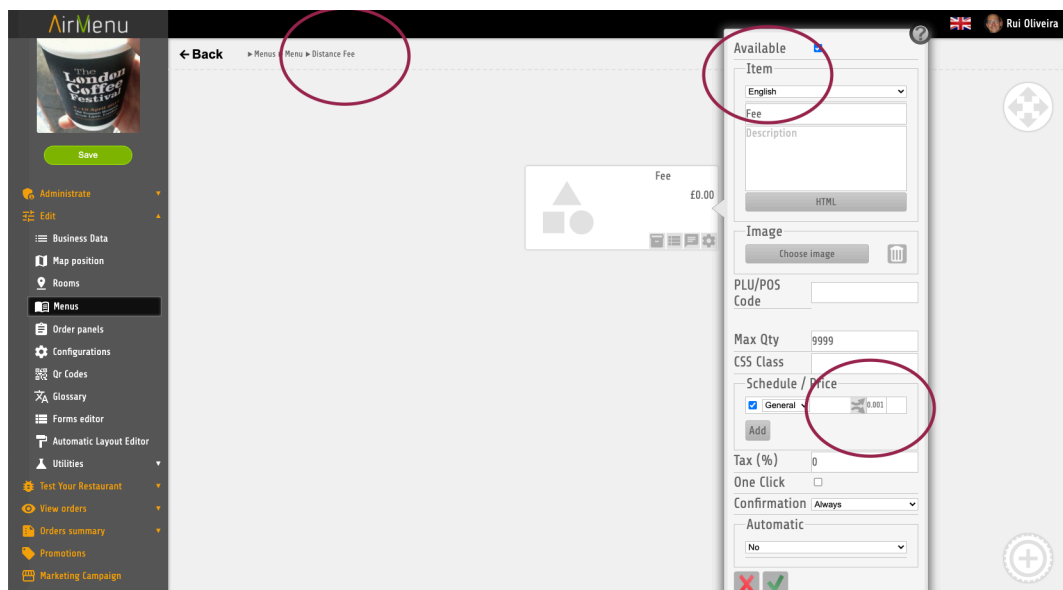
Schedule / Price  
 Allow read only  
 General  
Add

Another example:

Automatically add a \$1 /mile if the distance from the customer home is more than 10 km.

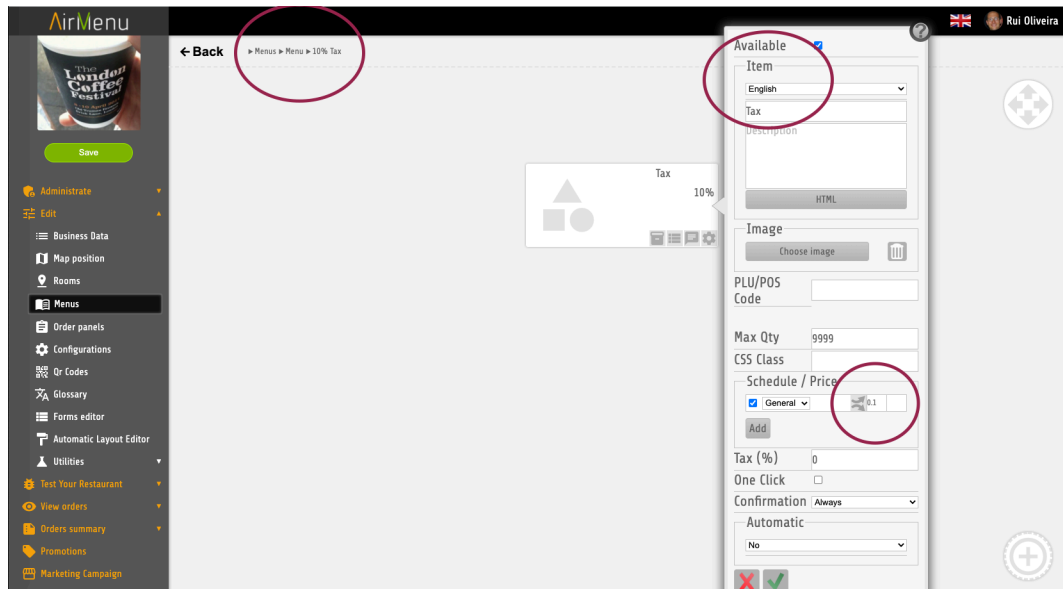
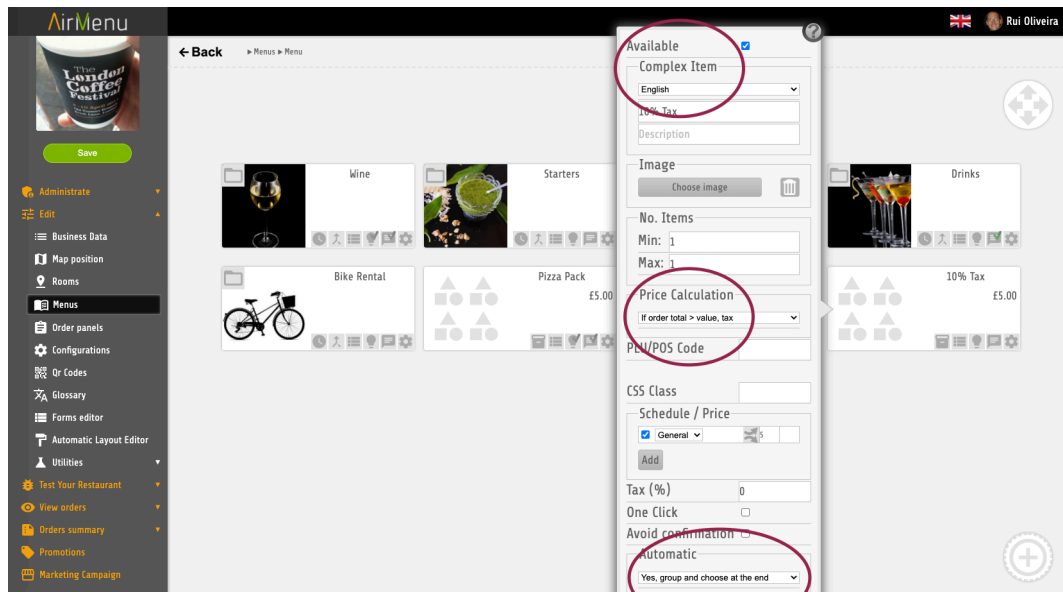


The item will be inserted automatically into the order.



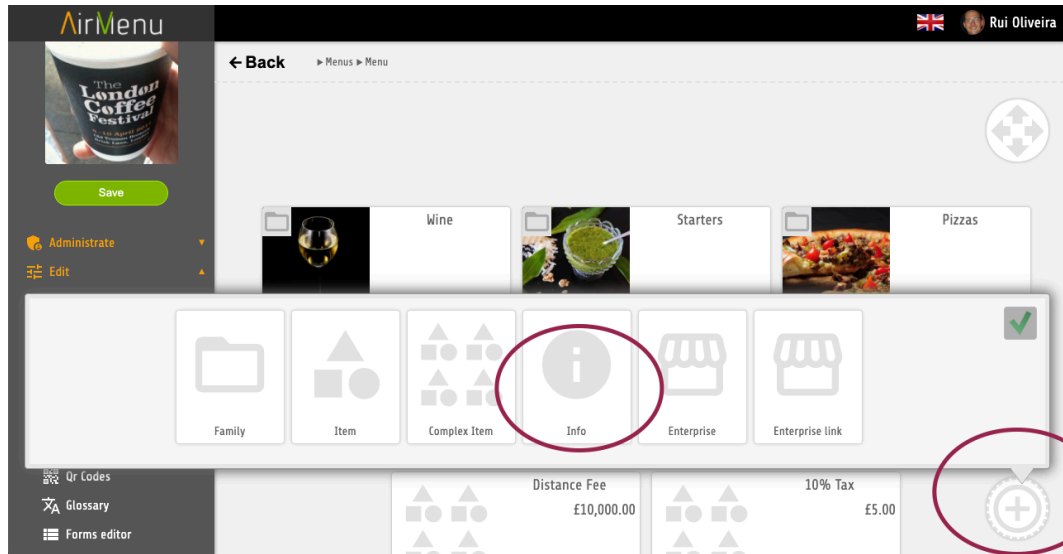
Another example:

Automatically add 10% tax if order total >5.



# Info

Info items can be used to show information. They can't be placed in an order.

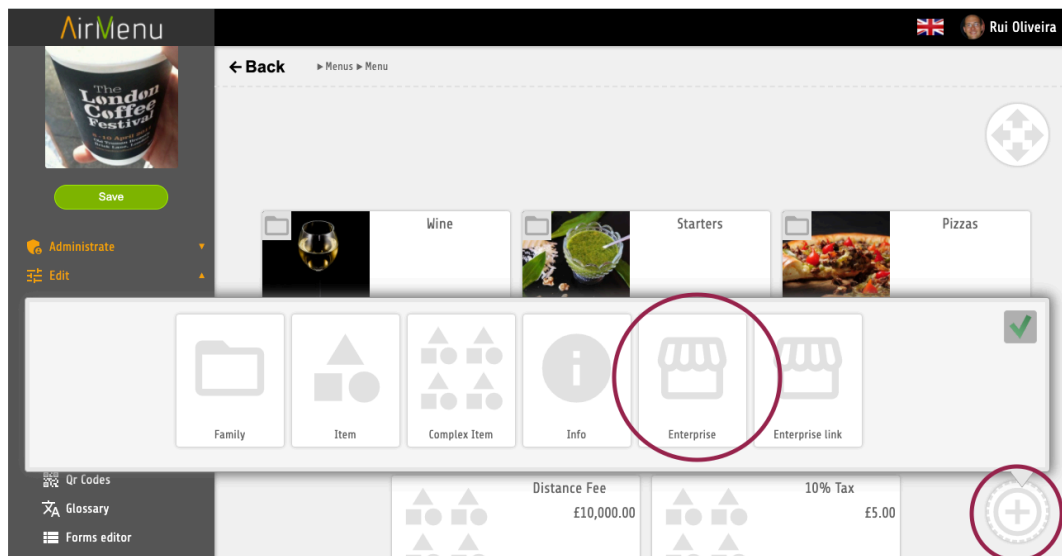




## Enterprise

A very powerful option that allows you to add any other enterprise to your menu. You must be the owner of both enterprises. All the orders will go to the multiple enterprises associated with your order.

Order flags will be propagated for all the enterprises affected. Example If you have a Flag in the delivery panel inside a restaurant saying the order is ready if this restaurant is inside a delivery company it will also be able to see/change this same flag.

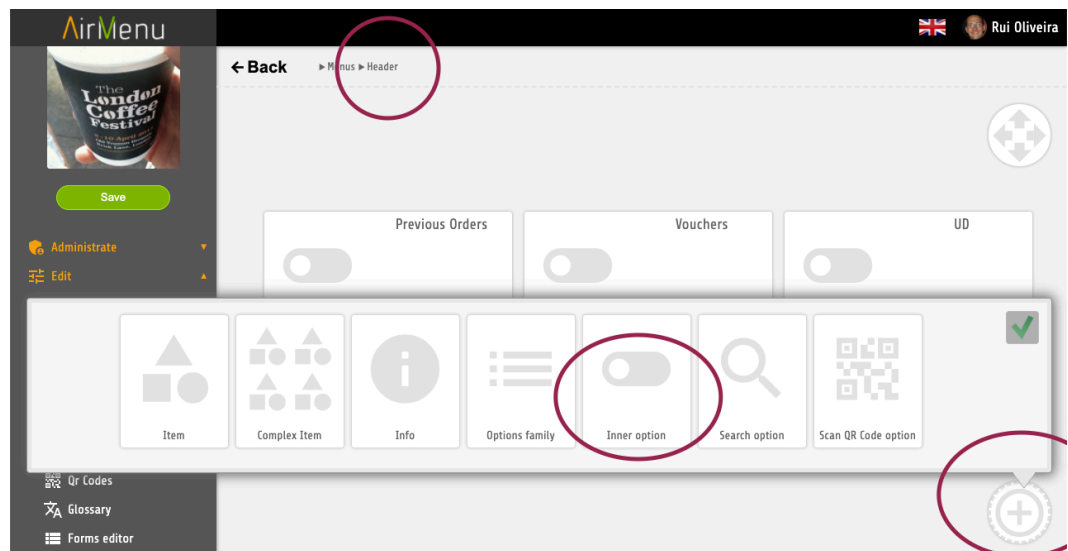


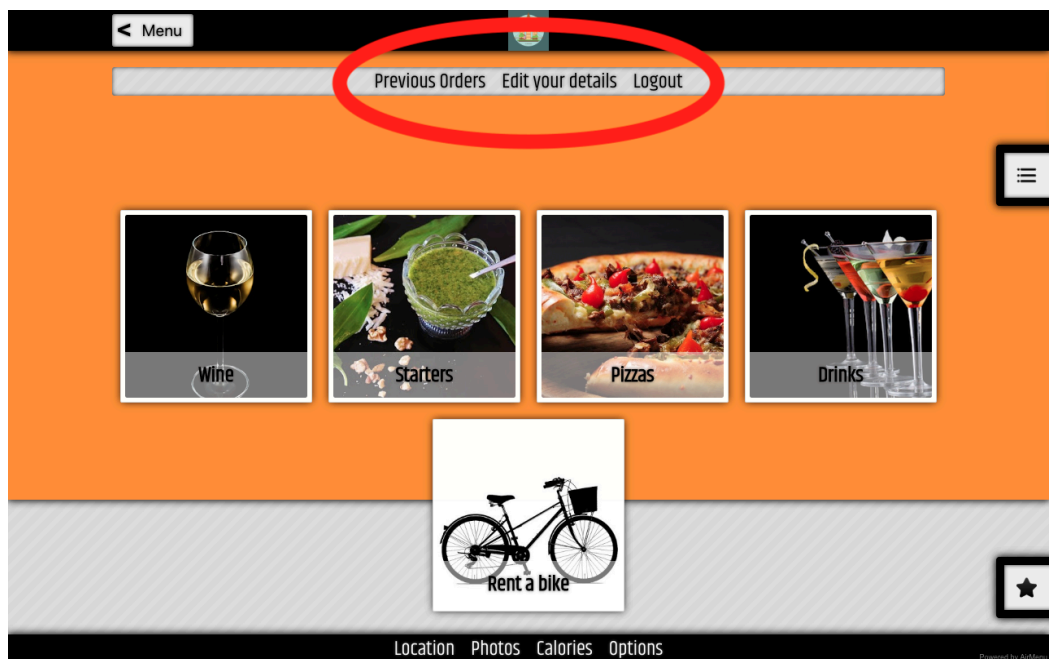
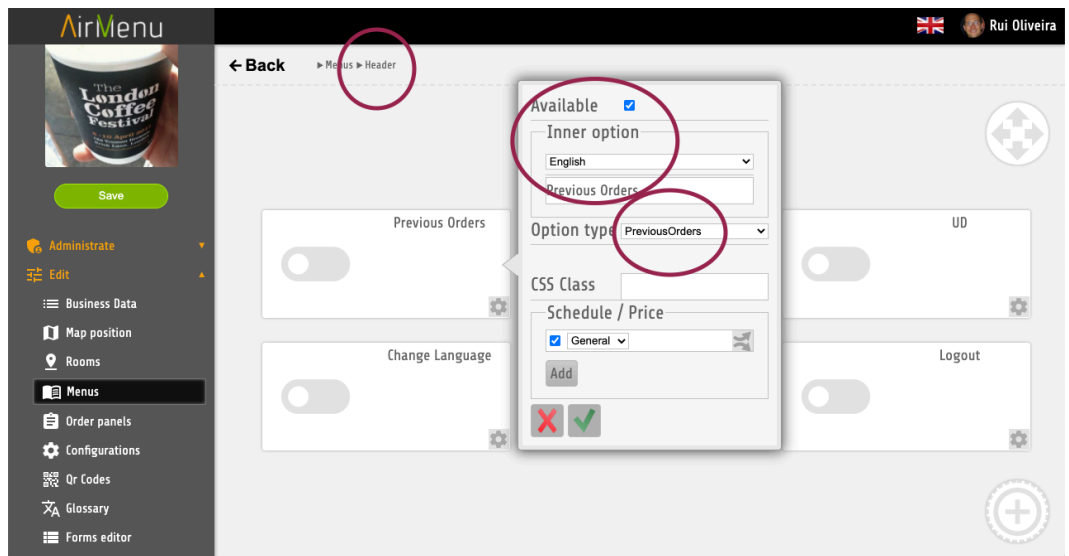
## Enterprise Link

Only a link to another enterprise. This will not keep your layout and orders inside this link, it will be independent of the parent enterprise.

### ○ Header, Footer, Fixed Items

- Option family
- Inner options





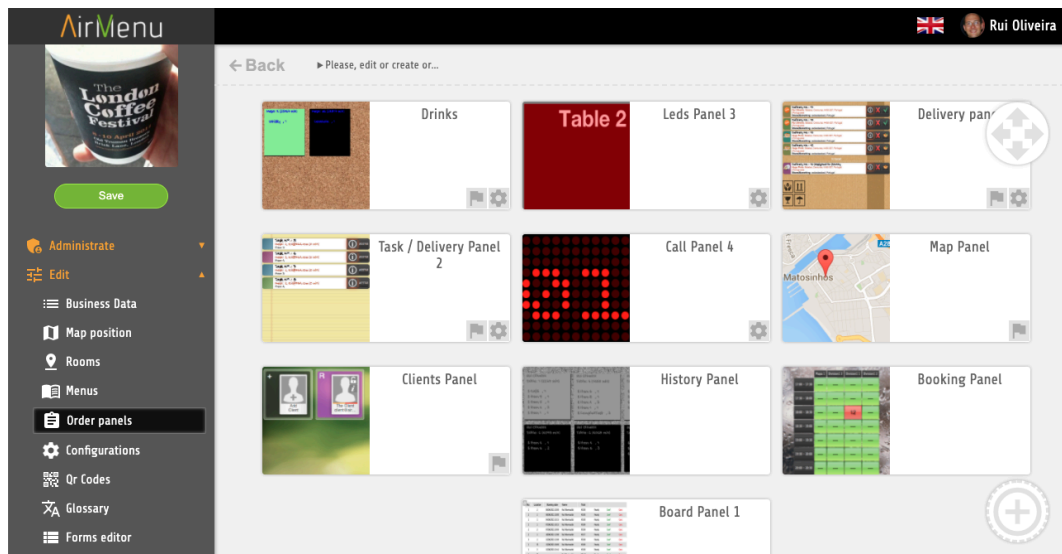
These kinds of items will allow you to add to your menu:

- Previous Orders
- Login
- Logout
- Language
- Menu Language
- Vouchers
- UserDetails

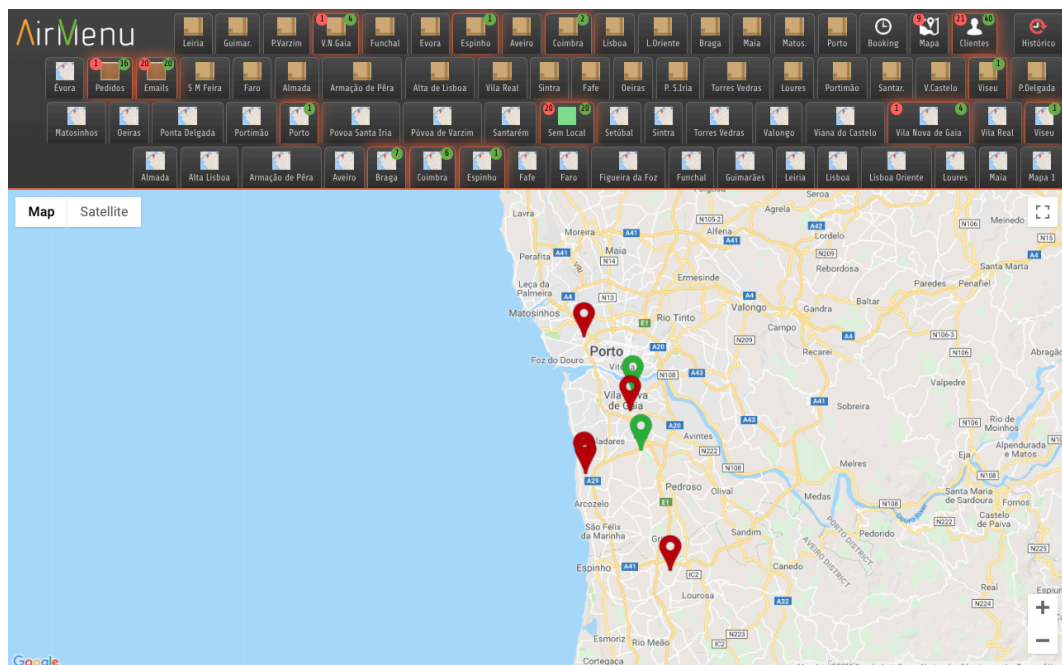
## Order Panels

We have several types of order panels to receive your orders. Each of these panels has a different layout and utility. All can be used in every business but all are very different.

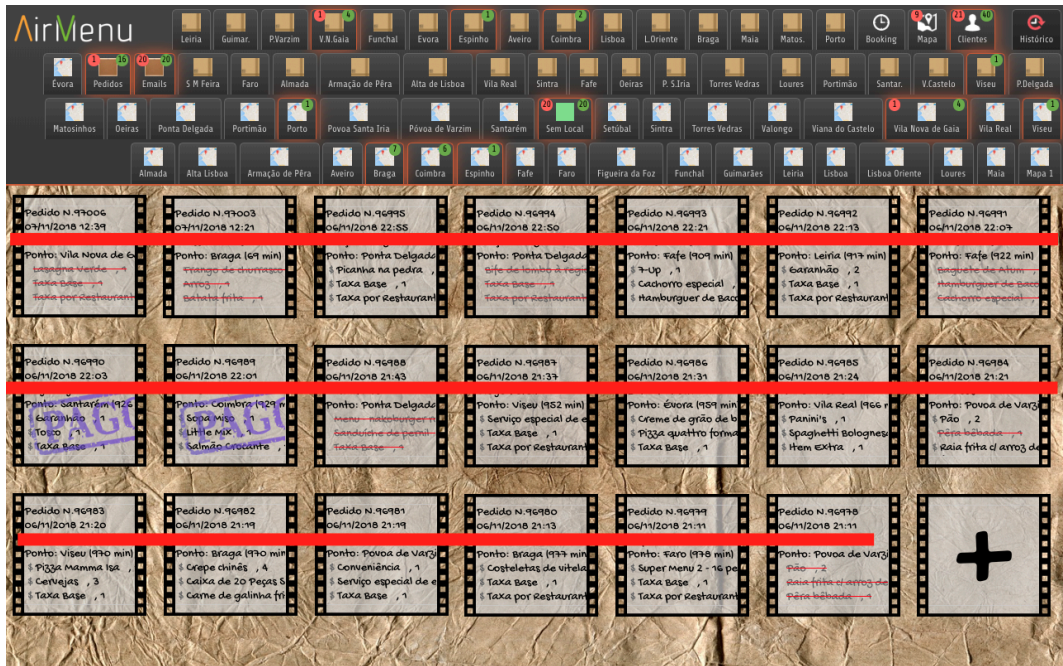
In this Screen, you must place the panels that you want to be visible in your business.



## Panel with Maps



# Order History



A panel of Clients with orders in progress.



# Reception panel for orders.

**AirMenu**

Locations: Leiria, Guimarães, Póvoa, V.N. Gaia, Funchal, Évora, Espinho, Aveiro, Coimbra, Lisboa, L. Oriente, Braga, Maia, Matos, Porto, Booking, Mapa, Clientes, Histórico

<b>Pedido N. 96996</b> 07/11/2018 11:17 Ponto: Porto (13 min) Melu cioppata (est), Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 96997</b> 07/11/2018 11:22 Ponto: Braga (128 min) Serviço especial de ent, Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 96998</b> 07/11/2018 11:40 Ponto: Coimbra (110 min) Serviço especial de ent, Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 96999</b> 07/11/2018 12:05 Ponto: Vila Nova de Gaia Massa carbematti, Ingredientes extra, Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97000</b> 07/11/2018 12:16 Ponto: Vila Nova de Gaia Bife à alfaiate , 1 Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97002</b> 07/11/2018 12:20 Ponto: Vila Nova de Gaia Secreto de Porco Pret, Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97004</b> 07/11/2018 12:29 Ponto: Espinho (61 min) Francesinha com ovo e Taxa Base , 1 Taxa por Restaurante
<b>Pedido N. 97005</b> 07/11/2018 12:31 Ponto: Braga (89 min) Batata frita, Arroz , 1 Frango de churrasco si, Item extra , 1 Taxa Base , 1	<b>Pedido N. 97007</b> 07/11/2018 12:52 Ponto: Braga (38 min) Prato cheio , 1 Arroz , 1 Mousse de chocolate, Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97008</b> 07/11/2018 12:52 Ponto: Vila Nova de Gaia Melu cioppata com bolo, Tamalco(1), Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97009</b> 07/11/2018 12:56 Ponto: Viseu (34 min) Chop suco de frango Massa de arroz com po, Coca-Cola , 1 Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97010</b> 07/11/2018 13:00 Ponto: Braga (30 min) Maco Dourado , 1 Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97011</b> 07/11/2018 13:00 Ponto: Braga (27 min) Salada à portuguesa , 1 Prato de frango grelhado, Omelete mista , 1 Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97012</b> 07/11/2018 13:03 Ponto: Coimbra (26 min) Prago Clássico com Ovo Ice Tea , 1 Taxa Base , 1 Taxa por Restaurante
<b>Pedido N. 97013</b> 07/11/2018 13:10 Ponto: Braga (19 min) Laxos papilloni , 1 Taxa Base , 1 Taxa por Restaurante	<b>Pedido N. 97014</b> 07/11/2018 13:18 Ponto: Braga (11 min) Coca-Cola , 1 Filet mignon com queijo, Bife de picanina na grel, Taxa Base , 1 Taxa por Restaurante					



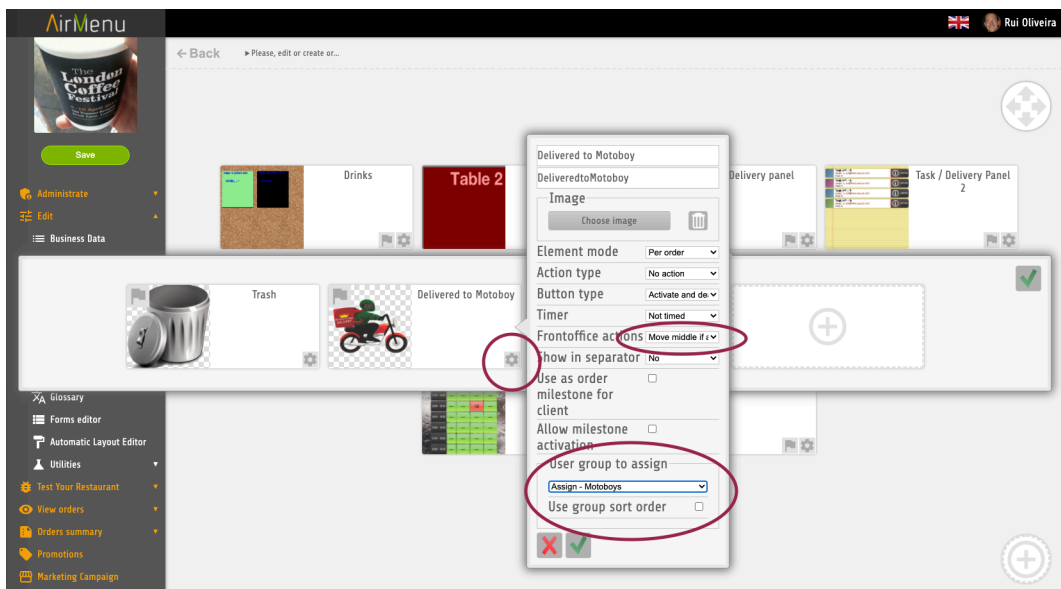
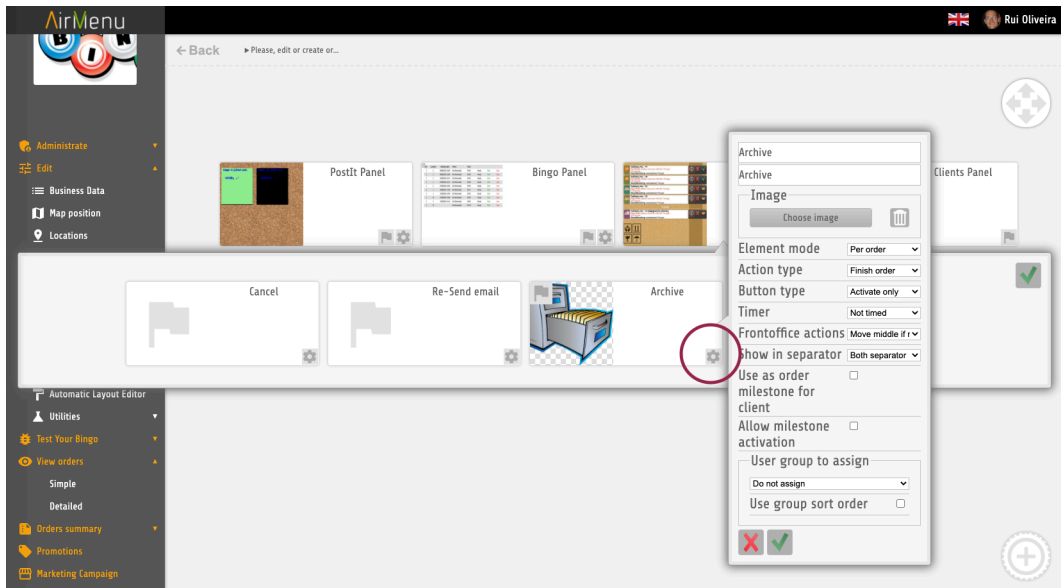
# Boarding Panel, simple panel.

No. ▲	Location	Booking date	Name	Total				
44435	2028	09/15/2021 18:00	Dzivan	\$282.00	Cancel	Re-Send	Print	Archive
44436	Outdoor Bingo	09/15/2021 18:00	El Aguilar	\$137.00	Cancel	Re-Send	Print	Archive
44437	7009	09/16/2021 18:00	Tajuza	\$507.00	Cancel	Re-Send	Print	Archive
44438	7004	09/16/2021 18:00	Lcshews	\$147.00	Cancel	Re-Send	Print	Archive
44439	77	09/16/2021 18:00	El Estrada Rangel	\$262.00	Cancel	Re-Send	Print	Archive
44440	8001	09/16/2021 18:00	Perter	\$117.00	Cancel	Re-Send	Print	Archive
44441	8004	09/16/2021 18:00	RcFields	\$77.00	Cancel	Re-Send	Print	Archive
44442	37	09/16/2021 18:00	Saneblazo	\$77.00	Cancel	Re-Send	Print	Archive
44443	43	09/16/2021 18:00	Saneblazo	\$77.00	Cancel	Re-Send	Print	Archive
44444	33	09/16/2021 18:00	Gista	\$102.00	Cancel	Re-Send	Print	Archive
44445	42	09/16/2021 18:00	Saneblazo	\$20.00	Cancel	Re-Send	Print	Archive
44446	32	09/16/2021 18:00	Gista	\$82.00	Cancel	Re-Send	Print	Archive
44447	36	09/16/2021 18:00	Saneblazo	\$20.00	Cancel	Re-Send	Print	Archive
44448	9017	09/16/2021 18:00	Flity	\$142.00	Cancel	Re-Send	Print	Archive
44449	10001	09/16/2021 18:00	Vivright	\$77.00	Cancel	Re-Send	Print	Archive
44450	10004	09/16/2021 18:00	Vivright	\$77.00	Cancel	Re-Send	Print	Archive
44451	6016	09/16/2021 18:00	Rzrijalva	\$157.00	Cancel	Re-Send	Print	Archive

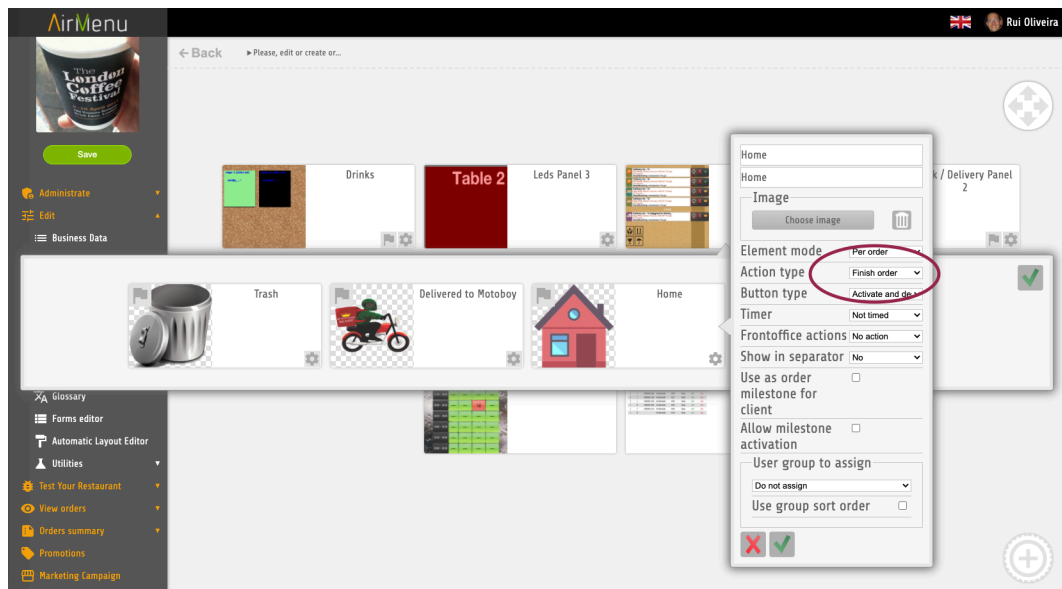
## Flags in the panels

Flags can be used for multiple functions. You can use the flag key to propagate actions from one enterprise to another. The only request it's to have the same flag key.

You can also use flags to run actions, for example, if you want to send an email if the flag xxx is pressed you can do that in the configurations of the actions.







- Image
- Element mode
  - Per order
  - Per Item
  - Per Item and order
- Action type
  - No Action
  - Cancel Order
  - Finish Order
- Button type
  - Activate only
  - Activate and deactivate
  - Sequential
  - Sequential and rollback
  - Invisible
- Timer
  - Not Timed
  - Timed
  - Timed and pause
- Front office actions
  - Show if active
  - Hide is active
  - ...
- Show in separator
  - No
  - Middle separator
  - Bottom separator
  - Both separator
- Use as order milestone for the client
- User Group to assign
- User group sort order

## More advanced:

Flags can also be activated by Server Script or Emails buttons.

### Email ( 2 options):

- `$EmailHelpers.createFlagActivationUrl(Long validity, String orderId, String flagKey, String flagAction, String operatorEmail,String executorEmail, String enterpriseld, String... valueParameters)`
- `$EmailHelpers.activateFlag(orderId, airMenuValues.adminDetails.activateFlag,"toggle", "script@airmenu.com", "");`

### Server Script ( 2 options)

- `AirMenuHelper.activateFlag(orderId, airMenuValues.adminDetails.activateFlag,"toggle", "script@airmenu.com", "");`
- `AirMenuHelper.createFlagActivationUrl(Long validity, String orderId, String flagKey, String flagAction, String operatorEmail,String executorEmail, String enterpriseld, String... valueParameters)`

### POS ( SmartPos) ( 2 options):

- `AirMenuHelper.activateFlag(orderId, airMenuValues.adminDetails.activateFlag,"toggle", "script@airmenu.com", "");`
- `AirMenuHelper.createFlagActivationUrl(Long validity, String orderId, String flagKey, String flagAction, String operatorEmail,String executorEmail, String enterpriseld, String... valueParameters)`

Where:

`validity` - Validity in ms

`orderId` - OrderId th the Order

`flagKey` - Flag Key to activate when activated

`flagAction` - "toggle", ...

`enterpriseld` - You can get this number from the URL of the front panel.

`valueParameters` - Multiple pairs of parameters that will identify this

action.

Example:

Emails:

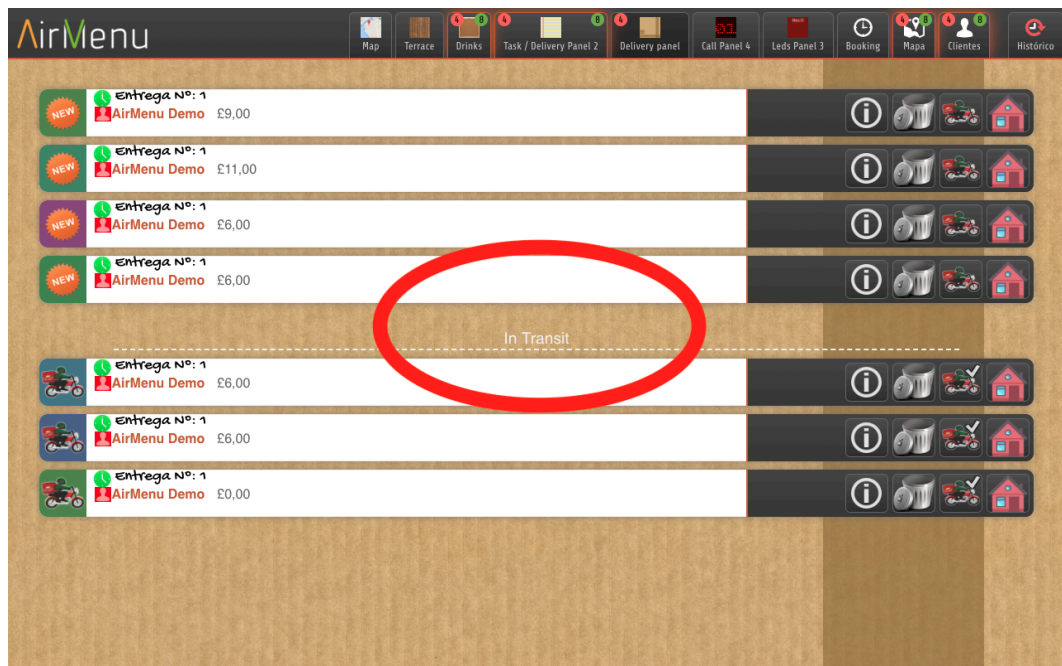
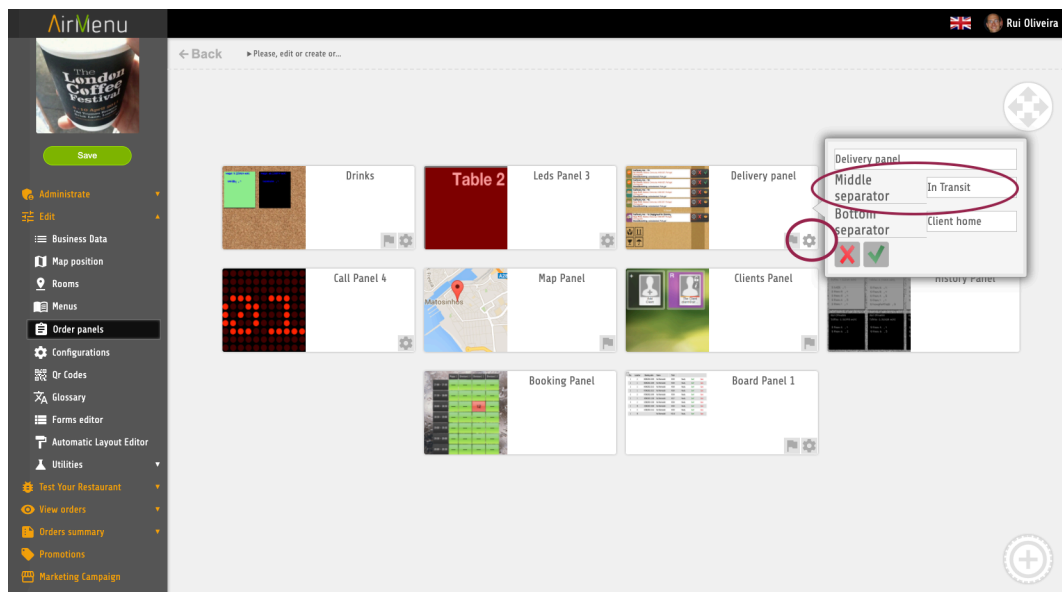
```
$EmailHelpers.createFlagActivationUrl($flagValidityLong,$orderData.getOrderld(),"Delivery","toggle","teste@yahoo.com",$orderData.getExecutorEmail(),"99999999999999","orderid",$codesOrderld,"phone","123123")
```

99999999999999 - Replace with EnterpriseID

After creating the action you only need to call this URL to activate.

[www.airmenu.com/FlagActivation?orderid=123567&phone=123123](http://www.airmenu.com/FlagActivation?orderid=123567&phone=123123)

## Configurations in panels



- Name
- Middle Separator
- Bottom Separator

## Kind of panels

- Order Table
- Task / Delivery Panel
- Delivery Panel
- Call Panel
- LEDs Panel
- Map Panel
- Booking Panel
- Clients Panel
- History Panel

■

## • Configurations

Only accept orders from customers at a distance of x meters

- *If the customer is at a distance bigger than x meters a CSS class "aMS\_Enterprise\_OutOfRange" will be added to this business.*

Accept orders from anonymous customers

- *Will accept orders without user Login.*

Accept orders without address

- *Orders will be accepted without asking the address*

Accept orders without having validated email.

- 

Only accept orders from clients validated in the front office

- *Only customers added to the Front Panel with a lock will be valid customers to place orders.*

Accept customer orders without reading Qr Code

- 

Accept customer orders with GPS off

- 

Accept orders without application

- *If this option is not selected only IOS, and Android APPS will be allowed to place orders.*

Accumulate orders from the same location

- *An example in a restaurant, the table will only be closed if all orders are closed. If this option is active you will need to close all the orders for each division before they leave the panel.*

Sort shared enterprises

- *In the case of business directories, all the enterprises will be sorted by alphabetic.*

Show previous orders

*This option must be active if you want to consult orders history.*

Generate secret identifier

*This option will generate a QR code associated with the Order.*

Allow child enterprises( Header/Footer/Fixed Items)

Minimum consumption

*The minimum value of the total for the order is valid.*

## Automatic orders flux control

London Coffee

Save

Administrate

Edit

Business Data

Map position

Rooms

Menus

Order panels

Configurations

Qr Codes

notifications assets.

Accumulate orders from the same location.

Sort shared enterprises

Show previous orders

Generate secret order identifier

Allow child enterprise's Header/Footer/Fixed items

Minimum consumption (GBP) 0

Automatic order flux control

Control element Orders

Elem. per occupy time (parent Rooms) 6

Elem. per occupy time (child Rooms) 9999

Element's occupy time (parent Rooms, in minutes) 10

Element's occupy time (child Rooms, in minutes) 120

Booking

Allow booking

Only allow booking

*Here you can control how many orders/hour/location the system will accept. You can use this to reserve seats, or to control the flux of the orders in a restaurant for example.*

*Parent Room = Map Name or Room Name*

*Child Room = Chair, Table, map point, etc...*

- Control element
  - Disable
  - Clients
  - Orders
- Elem. per hour ( Parent location)
- Elem. per hour ( child location)
- Element's occupy time ( parent location, minutes)
- Element's occupy time(child location, minutes)

Some examples:

Elem. per hour ( Parent location) = 10

Element's occupy time ( parent location, minutes)=0

Control element = Orders

*This will not allow more than 10 orders/hour in this location.*

Elem. per hour ( Parent location) = 4

Element's occupy time ( parent location, minutes)=30


Control element = Orders

*This will not allow more than 2 orders/30 minutes in this location.*

*In the next example, we want to configure a restaurant where each customer can reserve a table for 2 hours.*

**AirMenu** London Coffee Rui Oliveira

London Coffee



Save

- Administrate
- Edit
- Business Data
- Map position
- Rooms
- Menus
- Order panels
- Configurations**
- Qr Codes

Show previous orders

Generate secret order identifier

Allow child enterprise's Header/Footer/Fixed items

Minimum consumption (GBP) 0

Automatic order flux control

Control element Clients (force single locat.)

Elem. per occupy time (parent Rooms) 9999

Elem. per occupy time (child Rooms) 1

Element's occupy time (parent Rooms, in minutes) 9999

Element's occupy time (child Rooms, in minutes) 120

Booking

Allow booking

Only allow booking


Override parent booking definitions

Minimum booking time (minutes) 240

Maximum booking time (minutes) 9999

**AirMenu** London Coffee Rui Oliveira

London Coffee



Save

- Administrate
- Edit
- Business Data
- Map position
- Rooms
- Menus
- Order panels
- Configurations**
- Qr Codes

Default division No

Default division when entering through the app No

Header / Footer / Fixed Items default division No

Ask Postal Code/Address/Localization

Allow address search

Prefill current address

Allow to ignore location

Allow bypass location choosing a division

Prevent choice of Rooms due to order flux or restricted booking

Ask name when registering user

Notify if order doesn't reach frontoffice

Allow menu search

Custom sender email

Order validation script (Initial) Disabled

Order validation script (Success) Disabled

Order validation script (Fail) Disabled

*Table 3 is already reserved by other customers.*

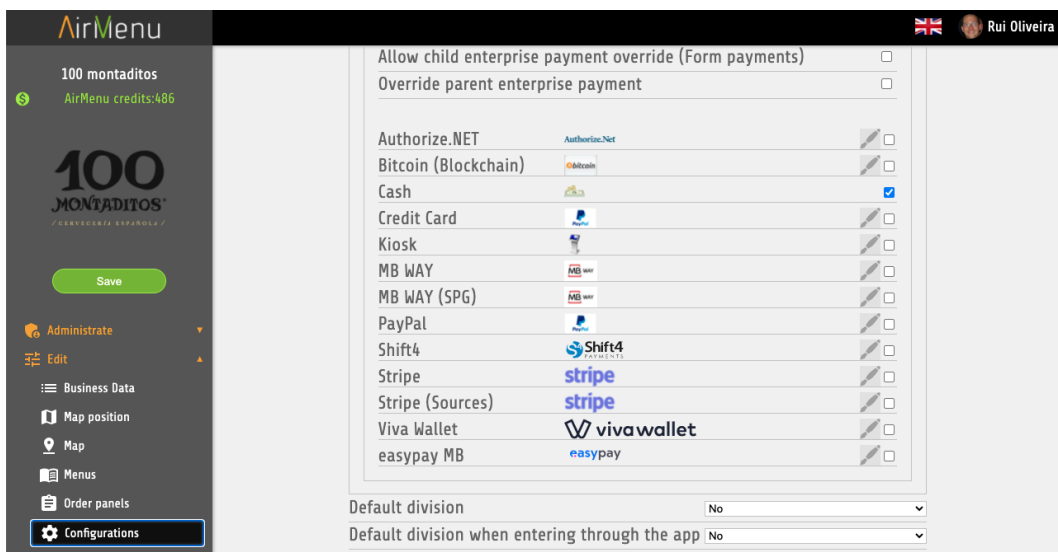
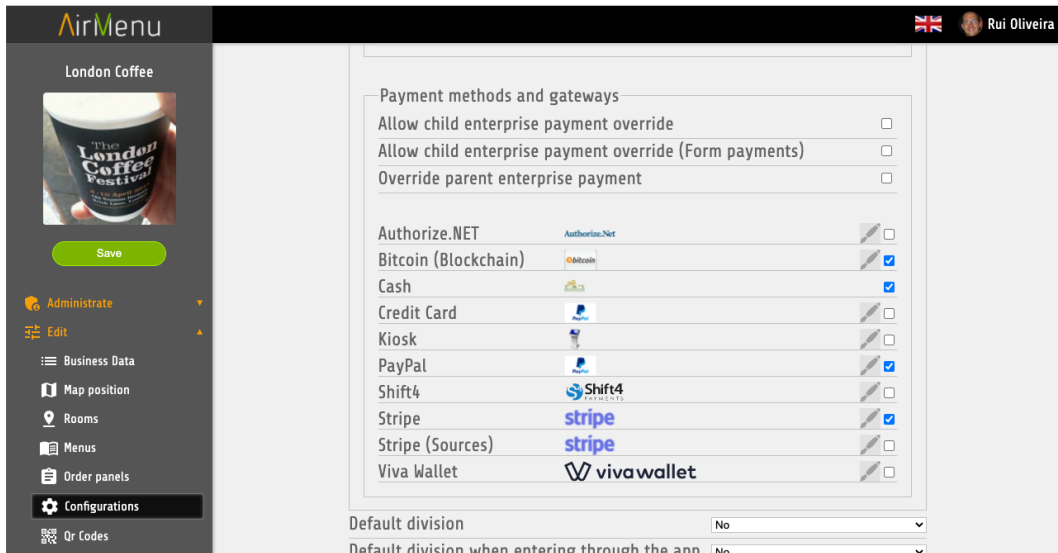
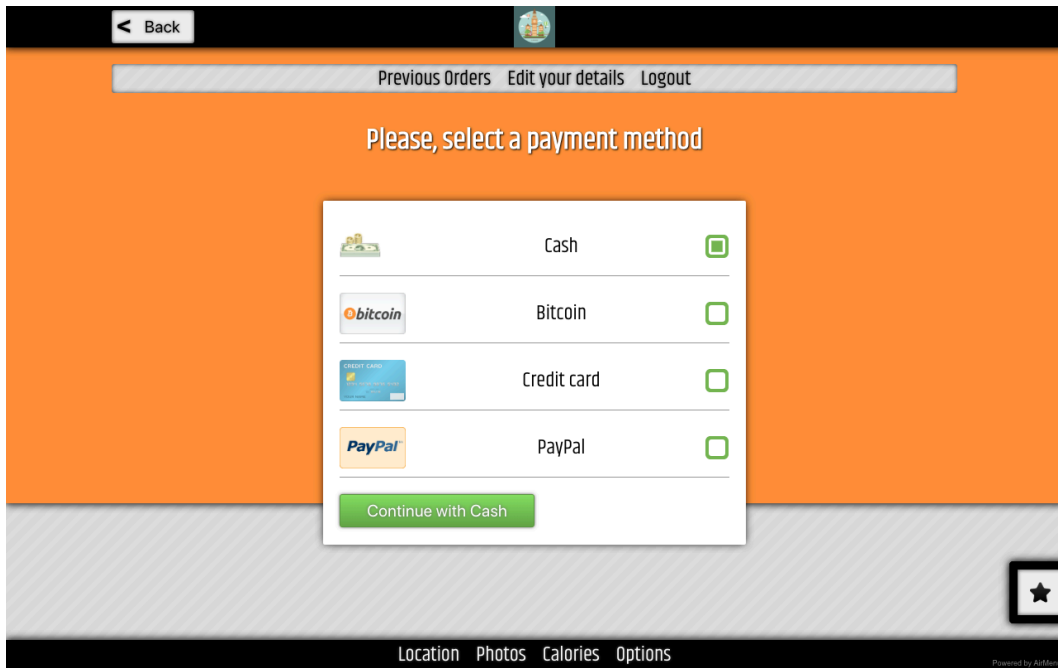
**Location**  
Please select your location.

Table

1	2	3	4
5	6	7	8

Powered by AirMenu

# Payment methods and gateways



Just choose the payments you want to use.



- Bitcoin
- Cash
- Credit Card ( PayPal)
- Kiosk
- MB WAY (Old)
- MBWAY SPG ( This is the new integration)
- PayPal
- Stripe
- Stripe ( Sources)
- EasyPay MB
- Shift 4
- Authorize.net
- VivaWallet

**Add your own payment method.**

- [Documentation](#)

**Default division****Default division when entering through the app****Header / Footer / Fixed Items default division**

*AirMenu will try to find the best division for you. This option will only be used if it's not possible to autodetect the best division.*

*If the division it's a map and you are inside a location then it will be automatically selected. In the case that multiple maps are in the same location and AirMenu can't decide which to choose, it will ask the user the map. If you have this option selected it will not ask and will choose the default division.*

*Division can be a QRCode, a Map with GPS beacons, a room plan, etc...*

**Ask Postal Code / Address / Location**

*In the start screen, AirMenu will ask Postal Code*

**Allow address search**

*If the last option is selected it will ask for the address instead of the postal code*

**Allow ignoring location**

*A new button will be visible allowing the user to not insert location.*

**Prevent choice of locations due to order flux or restricted booking**

*Use this option together with order flux control.*

**Ask name when registering user**

*Will ask the user name during the login process.*

**Notify if an order doesn't reach the front office**

*Will send an email to the enterprise owner if the Front office doesn't receive the order.*

**Allow menu search**

*Will index enterprise to be able to search. Also will insert a search button on the screen.*

## Booking

London Coffee  
Do you want to book your order?

No, order now  
 Yes, for a given time

Day  
Tomorrow

Time  
03 : 00

Continue

Powered by AirMenu

AirMenu London Coffee Rui Oliveira

London Coffee

Save

Administrare Edit

Business Data  
Map position  
Rooms  
Menus  
Order panels  
Configurations  
QR Codes

Booking

Allow booking	<input checked="" type="checkbox"/>
Only allow booking	<input checked="" type="checkbox"/>
Override parent booking definitions	<input type="checkbox"/>
Minimum booking time (minutes)	240
Maximum booking time (minutes)	2880
Booking minute interval	15
Preparation time (minutes)	60
Delivery time (minutes)	0
Delivery time / Enterprise (minutes)	0
Notification offset time (minutes)	180

Weekly time intervals

All days ---- 00:00 - 23:59

Add

Restricted time intervals

Add

Allowed time intervals

- Allow Booking
- Only allow booking  
*Will not be possible to place orders for 'now'.*
- Override parent booking definitions  
*Selected this enterprise will affect the parent enterprise.*
- Minimum booking time  
*When will be the next possible hour to do the booking?  
This value should be at least 10 minutes greater than ( preparation time + delivery time)*
- Maximum booking time  
*Until when it will be possible to place orders.*
- Booking time interval  
*15 minutes, 1 hour, etc.. in minutes.*
- Preparation time  
*This value will affect all the hours. For example, if an enterprise opens*

*at 12:00 but the preparation time is 30 minutes, then it will only be possible to place orders for 12:30.*

- **Delivery time**  
*This value will not affect the restaurant hours but will affect the minimum distance of the current hour to the booking hour to place an order.*
- **Delivery time / Enterprise**  
*Same as above but for enterprise operators only.*
- **Notification offset time**  
*If at 12:00 you place an order for 20:00, and notification offset time is set to 120 minutes, the order will arrive at the Order Panels at 20:00 - 120 = 18:00*
- **Time Intervals**  
*Here you can set the initial hours your customer will see on the open screen.*

## Order numeration

- Restart interval
  - Daily
  - Weekly
  - Monthly
  - Yearly
  - Never
- Restart offset
- Next order number

## Google cloud print access (Discontinued)

*Activate this option if you want to send orders to your Google Cloud Printer.*

*<https://www.google.com/cloudprint>*

## MySMS

*Activate this option if you want to send orders to your SMS using MySMS service.*

*<https://www.mysms.com/>*

## Use AirMenu Login

*You can use our APP login or create your own.*

*Facebook, Google, and LinkedIn.*

## Menu language


- Remove
  - Remove any language*
- Translate
  - Automatically translate all your menu to another language.*

## QR codes

This option will generate one QR Code for each Division you have.

Qr Codes Save info@airmenu.com - Logout

London Coffee  
Please, edit Qr Code.



**PLACE YOUR ORDER HERE**  
**Instructions**  
123  
1) Enjoy our free Wifi network.  
2) You have 3 hypotheses:  
a) Read the QR Code with your reader.  
b) Enter the site [airmenu.com](http://airmenu.com).  
c) Use application AirMenu free.  
3) Choose of the menu anything you want.  
4) The request will appear on your table.  
www.AirMenu.com

Size(cm)  
Width 9  
Height 9


Background  
Choose File | No file chosen Upload

Logo  
Choose File | No file chosen Upload

Test 123  
Color

Airmenu white logo.   
Asks the address.   
Qr Codes double side.

AirMenu Rui Oliveira




Save


Administrate

Edit

- Business Data
- Map position
- Rooms
- Menus
- Order panels
- Configurations
- Qr Codes**
- Glossary
- Forms editor
- Automatic Layout Editor



**PLACE YOUR ORDER HERE**  
**Instructions**  
T1  
1) Enjoy our free Wifi network.  
2) You have 3 hypotheses:  
a) Read the QR Code with your reader.  
b) Enter the site [airmenu.com](http://airmenu.com).  
c) Use application AirMenu free.  
3) Choose of the menu anything you want.  
4) The request will appear on your table.  
www.AirMenu.com



Nome	London Lottee
Morada	222 George Street
Código postal	W1H 7HF
Cidade	London
Email	LondonCoffee@gmail.com
Telefone	55442345
País	United Kingdom
Número de identificadores por linha	2
Número de linhas por página	3
Espaçamento entre etiquetas horizontal (cm)	9.5
Espaçamento entre etiquetas vertical (cm)	9.1
Gerar identificadores	
Imprimir e activar identificadores	

The image displays four identical QR code labels arranged in a 2x2 grid. Each label has a black background with white and green text. At the top, it says 'PLACE YOUR ORDER HERE' in white. Below that, 'Instructions' is written in green. The instructions are numbered 1 through 4, with the first step being '1st Enjoy our free Wi-Fi network.' and the second being '2nd You have 3 options: a) Read the QR Code with your reader b) Enter the site: airmenu.com c) Use application AirMenu free.' A QR code is positioned to the left of the instructions. Below the QR code, it says '3rd Choose of the menu anything you want' and '4th The request will appear on your table.' At the bottom of each label, there are icons for 'Google play' and 'AppStore', and the website 'www.AirMenu.com'.

## Glossary

*Use the glossary to change/translate any text you need.*

*All the options with white spaces are options not activated by default and if you insert any text in the glossary they will become activated.*



## Forms Editor

*Use these options to add forms to your order.*

### Language

Language of the form.

### Title

Title of the form.

### Force Persisted

AirMenu will Search in all locations to populate this form. Without this option, data will be associated with a pair Form/Location. We may have different data for different locations.

### Location

*This option will allow you to define where the form will appear.*

- Sending Order  
Will open the formulary at the end of the order.
- Payment  
Will be added to the payment menu as one extra kind of payment. This will allow you to add fake payments with real ones. It's useful if you want to accept money, cheques, etc...
- Requesting Bill ( **Discontinued**)
  
- Activate Flags  
This formulary will open in the front panel when this flag is activated.
- Canceling order  
This formulary will open in the front panel when the order is canceled.
- Share Email  
This will allow you to add a button to the shopping cart, allowing the customer to share the product. This order will remain valid waiting to be paid by the other customer.
- Custom Address  
Will change the default address format by this one.
- Open Menu  
Will allow you to open a formulary at the start, requesting some data from the customer.

### Add New Field

- Title  
Field title.
- Field Type
  - Text
  - Numerical
  - Address
  - Image
  - Label
  - Order Total

Order exchange label

Password

Date

Time

Check

- Key
  - Default Value
  - Required
  - Persist
  - Edit Mode
    - Both
    - Enterprise Only
    - Client Only
  - Visibility mode
    - Both
    - Enterprise Only
    - Client Only
  - Min Length
  - Max Length
- Remove Form
- Add new Form

## Business Layout editor

Title

*Title of the business to be visible in the Google search.*

Description

*Description of the business to be visible in the Google search.*

Keywords

*Google index keywords*

Google Analytics

*Google Account ID*

Pixel Facebook

*Pixel Account ID*

Custom Html

*Insert here any HTML that you need to be on the main page.*

Replace default CSS

*Use this option to decide if you will add CSS lines at the end of the CSSLoader file with our standard CSS or if you prefer to replace the full CSSLoader with your CSS.*

CSS Editor

*Insert standard CSS code here.*

## CSS

### Special CSS Classes

*id="body"*

*Some examples of body class:*

#### **Location Screens:**

*aMS\_WaitScreen  
aMS\_AddressFormScreen  
aMS\_AskAddressScreen  
aMS\_AddressLocationScreen  
aMS\_ChooseCultureScreen  
aMS\_SearchUserScreen  
aMS\_BookingScreen  
aMS\_ChooseDivisionScreen  
aMS\_ItemScreen  
aMS\_ComplexWizardScreen  
aMS\_OptionsScreen  
aMS\_OrderFormScreen  
aMS\_LoginScreen  
aMS\_UserDetailsScreen  
aMS\_MenuScreen*

#### **Status ( Check if a business inside another business has a valid menu.)**

*aMS\_Enterprise\_OutOfRange  
aMS\_Enterprise\_Closed  
aMS\_Enterprise\_Closed\_OutOfSchedule  
aMS\_Enterprise\_OutOfSchedule  
aMS\_Enterprise\_OutOfSchedule\_NoDivision  
aMS\_Enterprise\_OutOfSchedule\_NoTime  
aMS\_Enterprise\_PosOk  
aMS\_Enterprise\_PosNotOk  
aMS\_Family\_OutOfSchedule  
aMS\_Family\_OutOfSchedule\_NoDivision  
aMS\_Family\_OutOfSchedule\_NoTime  
aMS\_Family\_Container\_Opened*

#### **Items**

*\_DESCRIPTION = "aMS\_HasDescription";  
\_NO\_DESCRIPTION = "aMS\_NoDescription";  
\_IMAGE = "aMS\_HasPhoto";  
\_NO\_IMAGE = "aMS\_NoPhoto";  
\_DATE = "aMS\_HasDate";  
\_NO\_DATE = "aMS\_NoDate";  
\_DURATION = "aMS\_HasDuration";  
\_NO\_DURATION = "aMS\_NoDuration";  
\_STOCK = "aMS\_HasStock";  
\_STOCK\_PERC = "aMS\_Stock\_";  
\_STOCK\_SOLD\_OUT = "aMS\_Stock\_SoldOut";*

**Top CSS Class:**

*aMI\_MainPanel*

*aMI\_FreelItemsContent*

*aMI\_HeaderMenuContent*

*aMI\_Header*

*aMI\_TitleBar*

*aMI\_ScreenContent*

*aMS\_ScreenInnerContent*

*aMS\_Family aMS\_MenuElement aMS\_NoDescription aMS\_ScreenContentElement aMS\_HasPhoto*

*aMS\_ScreenContentInnerElement*

*aMS\_Label aMS\_Title*

*aMS\_Label aMS\_Description*

*aMS\_Image aMS\_Photo*

*aMS\_Label aMS\_Plus*

*aMS\_Label aMS\_Distance*

*aMI\_OrderListContent*

*aMI\_OptionsContent*

*aMI\_OptionsPanel*

*aMI\_FooterMenuContent*

Javascript Editor

*Insert standard Javascript functions here.*

*Special Functions:*

## Javascript

**Special Functions:**

**Function name: window.orderItemsCountChanged(itemCount)**

**Description:** *This function is always called when there are some changes in the number of items.*

*Example to insert a counter in the shop cart:*

```
window.orderItemsCountChanged = function(itemCount){
  var orderButton = document.getElementsByClassName("gwt-Image-order")[0];
  if(!orderButton.badgeElement){
    var badgeElement = document.createElement("div");
    badgeElement.className = "orderItemsBadge";
    badgeElement.innerHTML = ""+itemCount;

    orderButton.appendChild(badgeElement);
    orderButton.badgeElement = badgeElement;
  }else{
    orderButton.badgeElement.innerHTML = ""+itemCount;
  }
}
```

----- \* -----

**Function name: window.bodyStyleNameChanged(style)**

**Description:** *This function is always called when there is some change in the body CSS Style.*

**Example:**

```
window.bodyStyleNameChanged = function(style){
  window.alert("CSS IS CHANGED!...");
}
```

----- \* -----

**Function**

**name:**

**window.orderItemInserted(orderItemStructure,orderItemElement)**

**Description:** *This function is called whenever a new item is added to the shopping*

cart.

----- \* -----

**Function name: window.orderItemsTotalChanged=function(total)**

**Description:** This function is called if the order total is changed.

----- \* -----

**Function name: window.bookingPanelChanged=function()**

**Description:** This function is called when the booking panel changes.

----- \* -----

**Function name: window.bookingPanelChanged = function()**

**Description:** This function will be called from the BookingPanel

**Example:**

```
window.bookingPanelChanged = function(){
if(document.getElementsByClassName("aMS_FormFieldValue_possibleBooking").length>0)
{var      dates      =      document.getElementsByClassName(
"aMS_FormFieldValue_possibleBooking"
)[0].getElementsByClassName("aMS_ListBox" )[0].options;
    for(n=0;n<dates.length;n++)
    {

                st=dates[n].textContent;
        if(st.length>5)
        {
            st1=st.substr(0,st.indexOf(" "));
            dates[n].textContent=st1;
        }
    }
}
}
```

----- \* -----

**Function name:** `postMessageToParentWindow(String message)`

**Description:** Use this function if you are inside an iframe and need to communicate with the parent window.

----- \* -----

**Function name:** `window.processPopupMessage = function(st,key)`

**Description:** Use this function to change the popup text, or remove that popup returning an empty String. To change the popup just return the new text.

This function is always called when a popup is called.

Example to change a popup message from "Hello" to "Goodbye".

```
window.processPopupMessage = function(message){
    if(message=="Hello")
        return("Goodbye");
    return(message);
}
```

----- \* -----

**Special Variables:**

**Variable name:** `timeToRefresh;`

**Description:** Time in milliseconds to refresh the page.

**Variable name:** `shouldGoToDivisionSelection;`

**Variable name:** `shouldHistoryIncludeAllForms;`

**Activate Flags:**

**More info:** [Flags in the panels section](#).

**Example:**

```
AirMenuHelper.createFlagActivationUrl(10000000, orderId,
"ConfirmaRecepcao", "toggle", executorEmail, executorEmail,
"1462354402029", "body", "P"+(orderCounter+"").slice(-3),
"from", "+351"+phoneNumber);
```



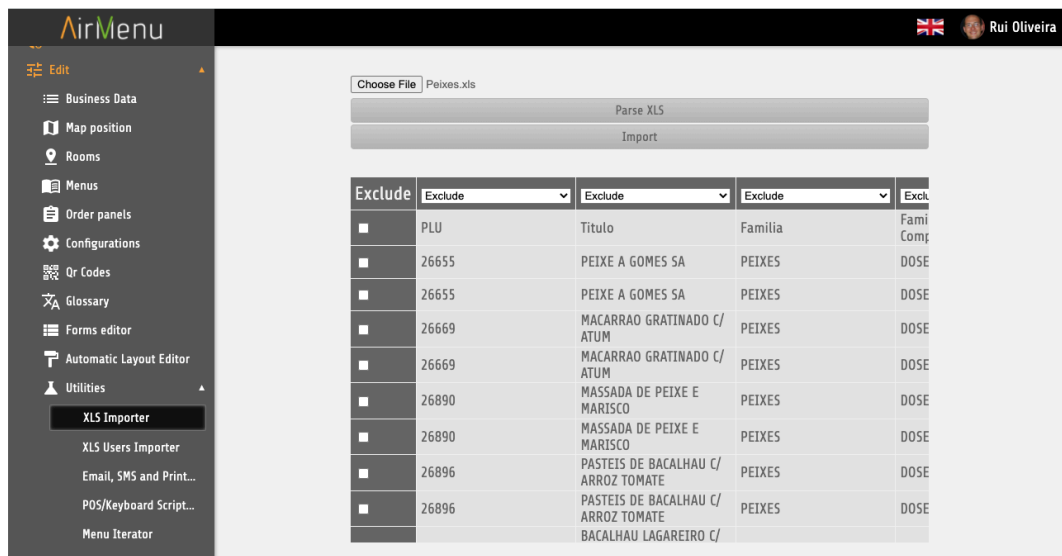
## Utilities

Convert names to 'Xxxxx' format

XLS Importer

*The XLS file to be imported should be saved using Office 97 Format.*

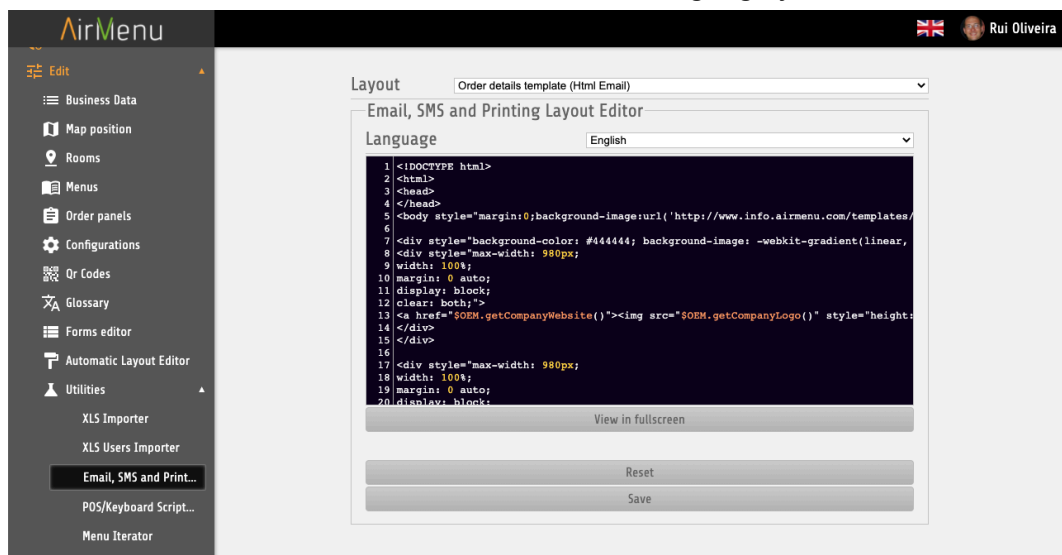
*After importing the Data will be visible in one Family on the menu. It will be on the top of the menu.*



Email, SMS, and Printing Editor

*You can change the layout of the Emails using this option. The layout of the emails is coded using "Velocity" with HTML, CSS inside.*

*You will need to create a different Email for each Language you need.*



**Special Fields:**

**##** Uncomment the following lines to specify a subject, sender name and reply email.

**##** <subject>This is a subject</subject>

```
## <sender_name>Sender</sender_name>
## <reply_email>Reply email</reply_email>
```

### **Special conditions you can use.**

```
##if($isUserConfirmation)
##if($executionTime == "whenCancelling")
##if($executionTime == "whenOrdering")
##if( $executionTime == "whenBooking")
```

*whenOrdering, whenClosing, whenExporting, whenConfirming, whenAccepting,  
whenPausing, whenCancelling, whenBooking, whenWakingUp, whenTogglingFlag,  
whenStartingFlag, whenPausingFlag, whenSharingOrder, whenOverviewing,  
whenPayingOrder, whenAirMenuPrintPrinting, whenFrontPrinting,  
whenSmartPOSPrinting, whenReportsPrinting*

```
##if( $isClose )
##if( $isAccept || $isFinish )
##if($executionTimeModifier != "SendMotoboy")
    This will allow you to adjust email to any Flag key.
```

### *Special Variables:*

```
$orderData.getTrackingUrl()
    ( Link to the Tracking URL of the Motoboy)
$enterpriseName
$divisionType
$orderData.getDivisionName()
$orderData.getUser().getLastName()
$orderData.getUser().getFirstName()
$orderData.getUser().getEmail()
$orderData.getPaymentKey()
```

POS/Keyboard Scripts Editor

Please [Read SmartPos Documentation here.](#)

*Next Pages until section 4 ( view orders) it's included our SmartPos Manual*

# SmartPOS

[Read Documentation here.](#)

## Server Scripts

### Flags

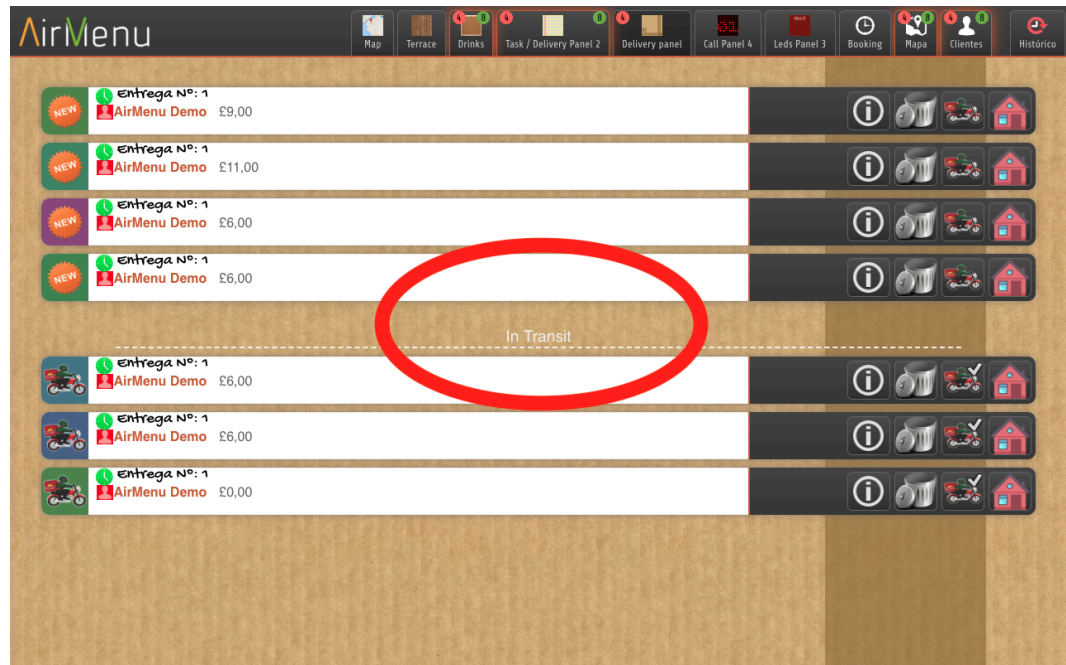
```
public enum FlagActivationType implements IsSerializable{
toggle,
startTimer,
finishTimer,
pauseTimer,
untoggle,
continueTimer
}
```

```
createFlagActivationUrl(Long validity, String orderId, String flagKey, String operatorEmail, String
executorEmail, OrderFlagSer.FlagActivationType flagActivationType, String enterpriseld, String...
valueParameters)
```

```
createFlagActivationUrl(Long validity, String orderId, String flagKey, String operatorEmail, String
executorEmail, String enterpriseld, String... valueParameters)
```

# View Orders

This option will open order panels to receive orders.



You should keep this link and in the future you will not need to open the configurator to receive orders.

# Orders Summary

## Reports

Here you can configure, create and view reports.

The screenshot shows the AirMenu Reports configuration page. On the left is a sidebar menu with options like Glossary, Forms editor, Automatic Layout Editor, Utilities, XLS Importer, XLS Users Importer, Email, SMS and Print..., POS/Keyboard Script..., Menu Iterator, Advanced Layout Edi..., Test Your Restaurant, View orders, Orders summary, Sales tree, Reports, Promotion Reports, and Marketing Campaign. The main area is titled 'Orders summary' and contains several configuration fields: Title (text input), Default time period (dropdown menu set to 'Last month'), Include order address and forms (checkbox), Include order item forms (checkbox), Is system wide (checkbox), Include stock (checkbox), Include enterprise details (checkbox), Include inner items (checkbox), Order status (dropdown menu set to 'Include Open'), and a Columns section with Type (dropdown menu set to 'Order number'), Sort (dropdown menu set to 'No'), Group (checkbox checked), and Visible (checkbox checked). A 'Delete' button is located at the bottom of the Columns section.

## Formulas

### Examples

```
((C6'=='PassiveFormPayment#money') ? C4-C5 : -C5);
```

```
((C6'.indexOf('#')>0) ? 'C6'.substr( 'C6'.indexOf('#')+1 ) : 'C6');
```

## Sales Tree

Less flexible report.

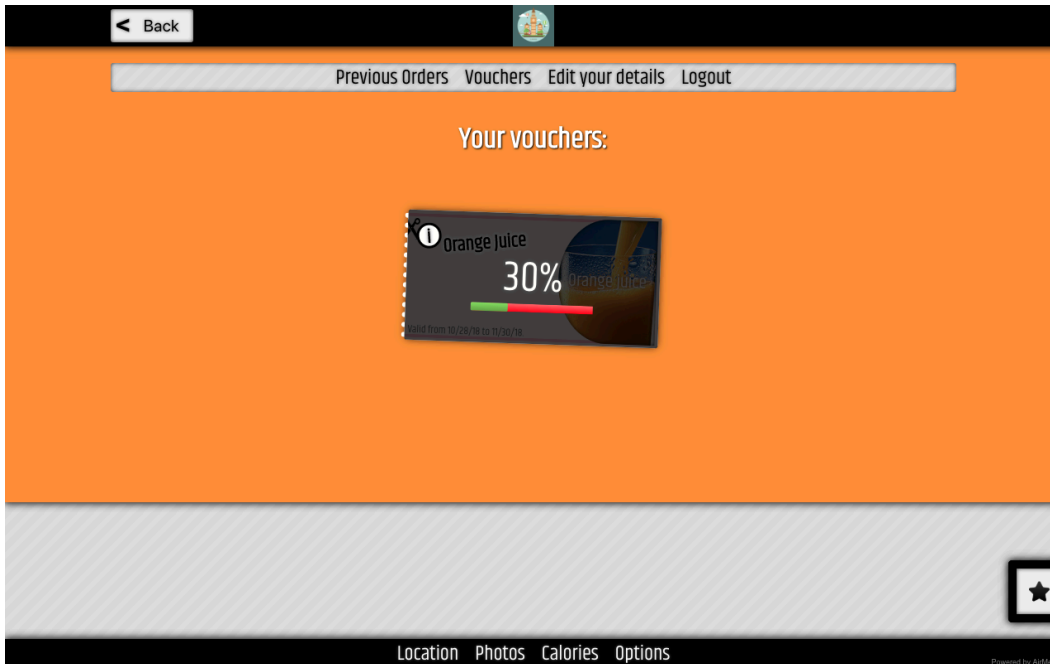
The screenshot shows the AirMenu Sales Tree report. At the top, there are search filters for 'Start' (09/01/2021) and 'End' (09/17/2021). Below the filters is a table with columns for Menu, Price/Un., Units, and Total. The table shows a hierarchical view of sales data, starting with 'Menu' and drilling down into 'Games', 'Drive-in Bingo', and 'Sunday'. The 'Strip Night Buy In' item is highlighted with a plus sign, indicating it is expanded. The table data is as follows:

Menu	Price/Un.	Units	Total
Menu		9442	\$270,855.00
Games		9442	\$270,855.00
Drive-in Bingo		9442	\$270,855.00
Sunday		1931	\$54,441.00
Strip Night Buy In	-\$76.99	249	\$19,171.00
XTRA 10 Strip Pack <small>1 Each of 10 Strips Prize is \$750 Per Strip</small>	\$25.00	96	\$2,400.00
Wonder Woman 5 strips \$5 <small>&lt;html&gt;&gt;sh1 style="text-align: center;"&gt;&lt; /&gt;</small>	\$20.00	69	\$1,380.00
BonFireBucks \$500daub/\$ <small>20 TICKETS</small>	\$20.00	46	\$920.00
California Wild \$1199/\$300 <small>20 tickets</small>	\$20.00	85	\$1,700.00
Cherry Dash \$2398 <small>20 52 Tickets</small>	\$40.00	42	\$1,680.00
Derby \$1199 <small>20 Tickets... Downtime pays \$1199</small>	\$20.00	73	\$1,460.00
Diamonds Emeralds \$2398 <small>20 52 Tickets</small>	\$40.00	41	\$1,640.00
Double Action <small>&lt;html&gt;&gt;ep style="text-align: center;"&gt;&lt; /&gt;</small>	\$5.00	142	\$710.00

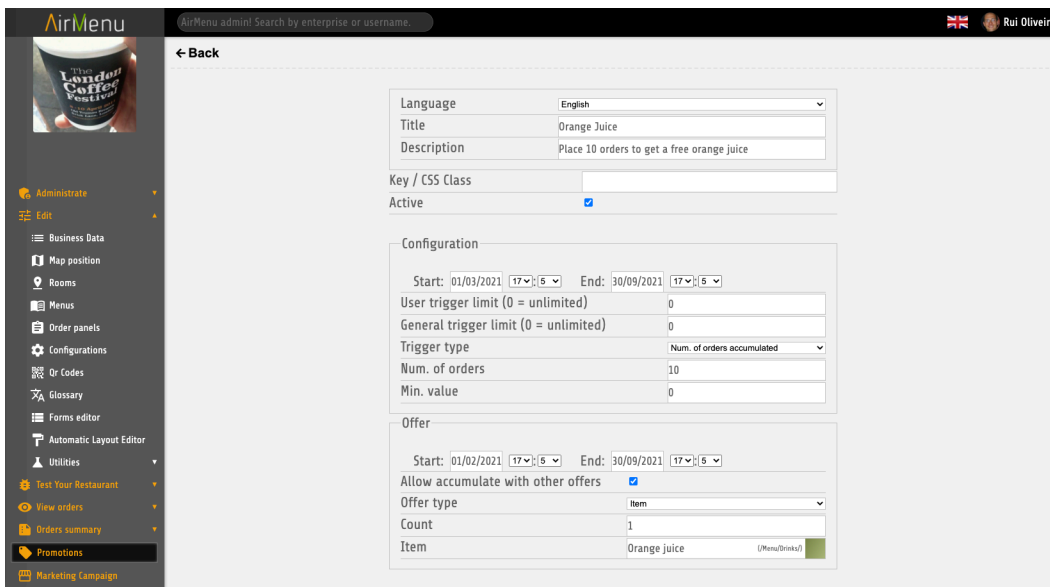
# Promotions

## Standard Promotions ( loyalty coupons, vouchers )

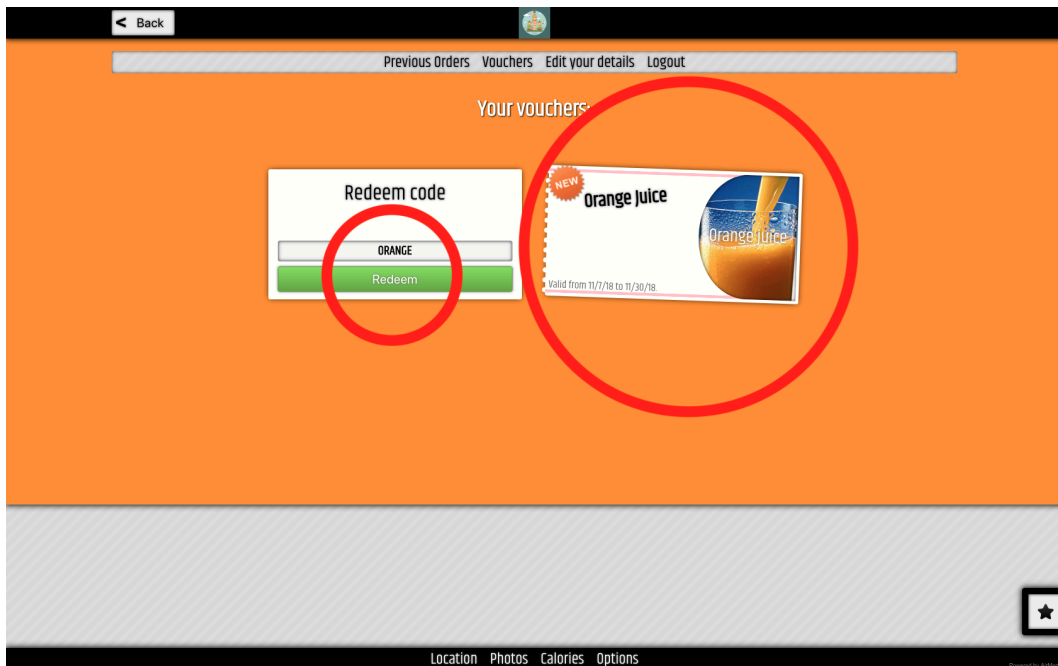
Use this option to create vouchers with offers to your customers. Using our example let's create a promotion to offer orange juice if the customer places 10 orders.



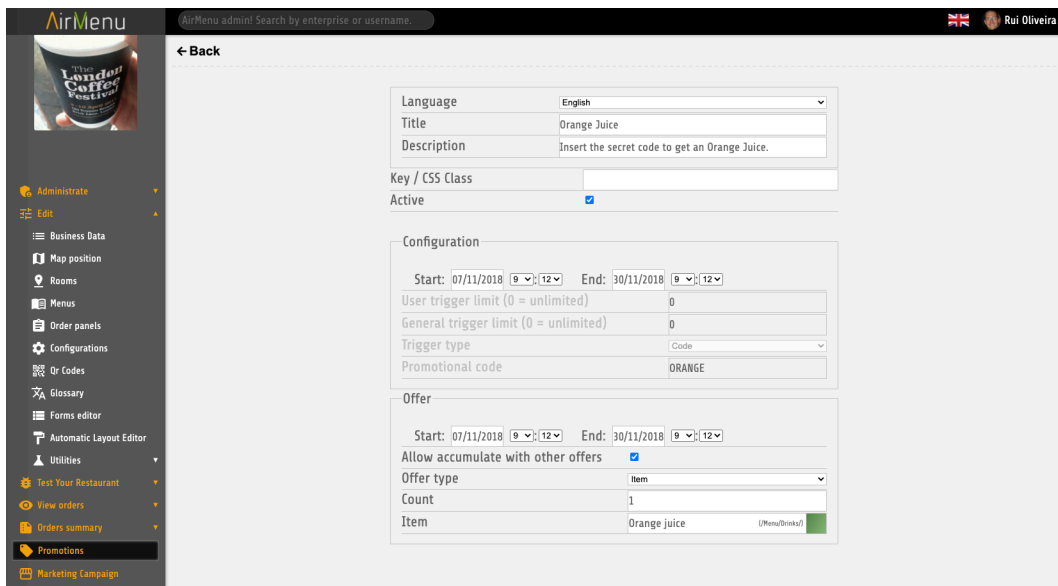
## How to configure this promotion...



Another example would be to offer orange juice if you enter a promotion code. In this example after typing 'ORANGE' in the redeem code box, you will get an orange juice voucher.



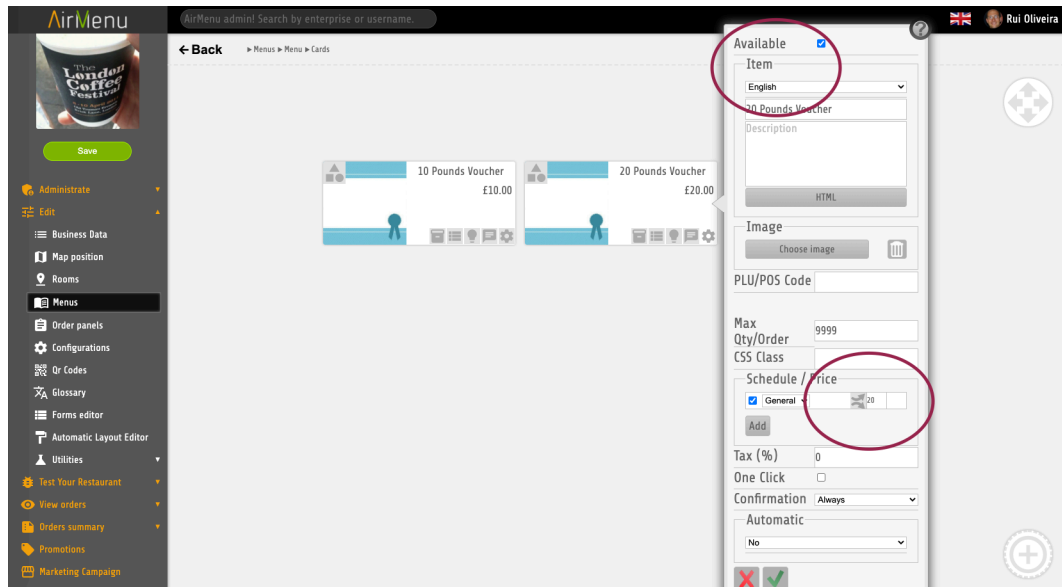
How to configure this promotion...



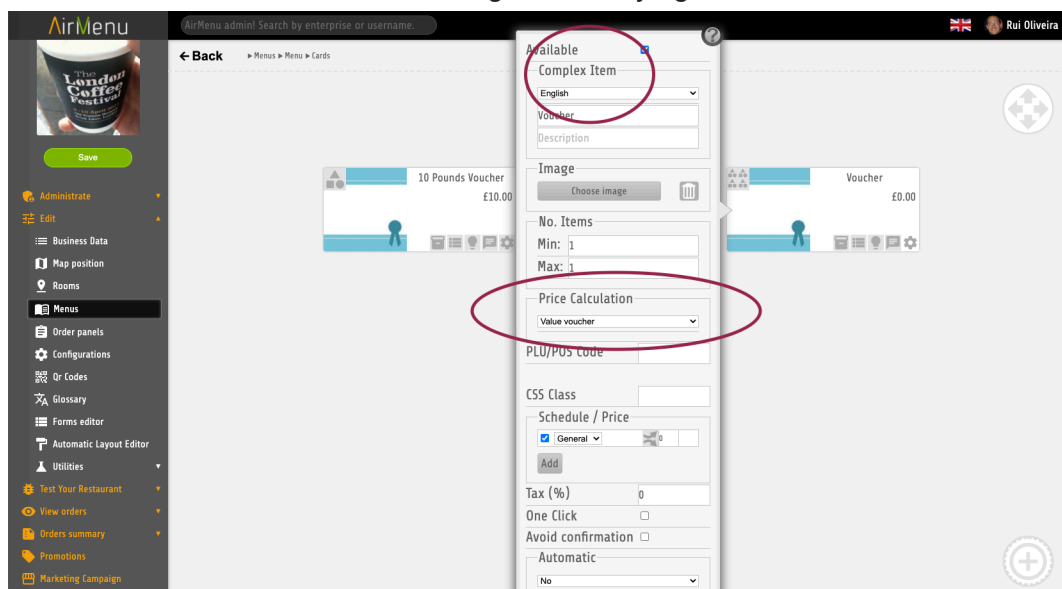
## Customer Card with Value. (Vouchers with value)

With this option, it's possible to have Customer Cards with value. This is useful for schools, restaurants with customer cards, etc... The customer has the option to buy a card with credits(money) and use it in the next orders, discounting the value.

First, you need to create some items and insert them anywhere in the menu. These are the items that the customer will buy, so they must be visible on the menu.

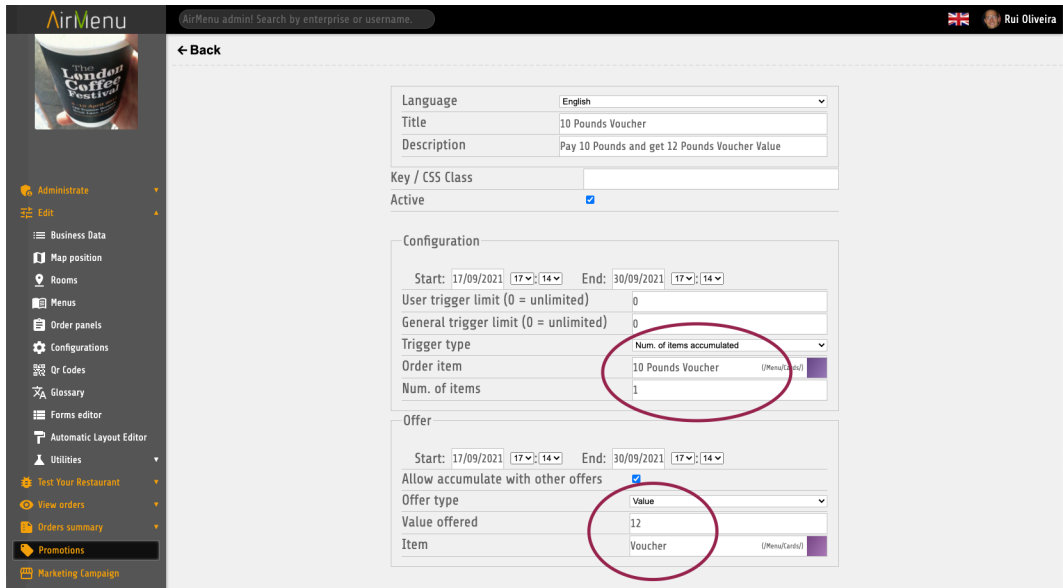


Second, you will need to create a complex item and insert it anywhere in the menu. This is the Voucher the customer will get after buying the items.

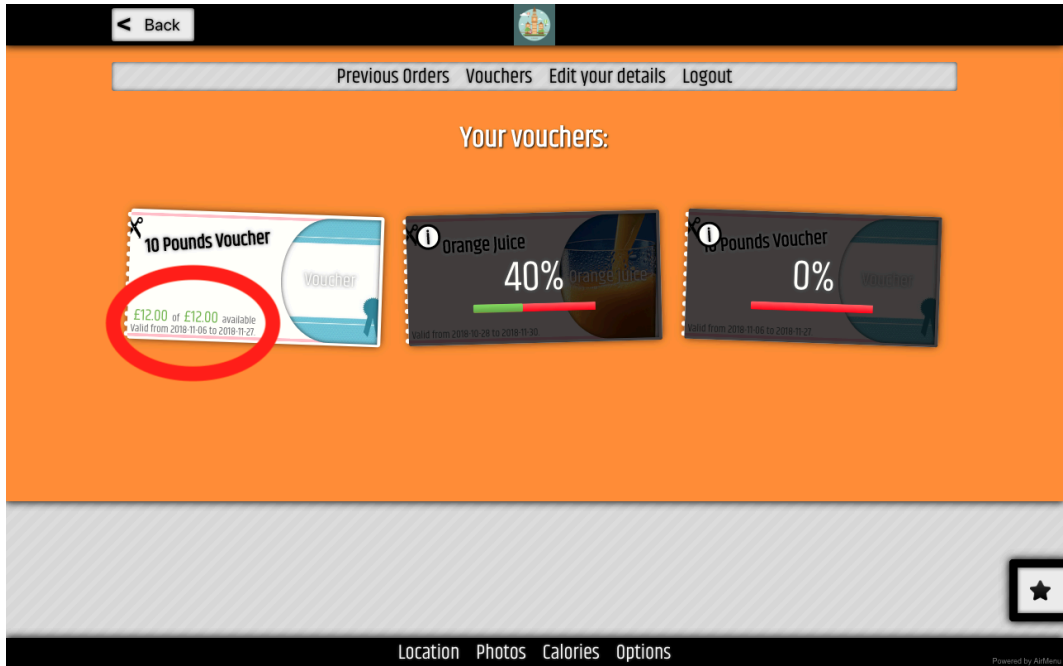


Finally the magic part. Here you need to create a promotion that will offer the voucher when you buy the item. ( The voucher is a complex item)





This is what you will get after buying a 10-pound coupon.



## Promotion options

### Title

*Use this option to insert the Title of what you will get. ( Orange juice)*

### Description

*Here you should describe how to get it.*

### Key / CSS

*If you need to change the layout.*

### Active

*Activate*

### Configurations

#### Start Date

Start of the promotion

#### End Date

End of the promotion.

#### User Trigger( 0 = unlimited)

*How many users can get this promotion?*

#### General trigger ( 0= unlimited)

*How many promotions will be offered?*

#### Trigger type

- Code

*The user needs to have a code to get this promotion*

- Order Value accumulated

Value of the orders accumulated will be the trigger of this promotion.

- Num. of orders accumulated

Number of orders accumulated will be the trigger of this promotion.

- Num. of items accumulated

Number of items accumulated will be the trigger of this promotion.

- Friends

This promotion is to be used always together with “Friends Code”. You will need to create 2 promotions, one will be about the person who gives the code and the other is about the one who receives the code. This will be the promotion that will automatically generate a code. The trigger will be when the friends use the code.

- Friends Code

This promotion is to be used with “Friends”. This will be the trigger of this promotion. Customers will need to have the friends code to activate this promotion.

- Volatile Code

*The user needs to have a code, but he will get a direct offer in the order without a voucher.*

#### Promotional Code

*Insert here the code user will need to type. Example ‘ORANGE’*

- Internal / API

The trigger of this promotion is the function:

```
triggerInternalPromo(language,email,Promo Name, creditValue);
```

Server script example:

```
AirMenuHelper.triggerInternalPromo('en','ana@gmail.com', 'PROM1', 12.5);
```

## Offer

### Start Date

After the customer gets the offer, this is the start of the date that he will be able to use it.

### End Date

After the customer gets the offer, this is the end of the date that he will be able to use it.

### Allow accumulated with other offers

This will allow customers to use multiple promotions on a single order.

### Offer type

- Item  
*The customer will receive an item*
- Value  
*To be used with “**Complex Item, Voucher Value**”, customers will get a value.  
( Offer should be a complex item with price calculation: “Voucher value”)*
- Credit  
*Same as value ( above) but will ignore “minimum consumption”.  
( Offer should be a complex item with price calculation: “Voucher value”)*
- Given Credit  
*Same as credit, but to be used with API. The value will come from the API.  
( Offer should be a complex item with price calculation: “Voucher value”)*

### Count

Number of Items the customer will receive.

# Marketing Campaign

**Title**

**Key**

## **Send Marketing messages**

For Whom

- All Clients
- Clients who order n items
- Clients who order an item in n orders
- Clients who order items from a family in n orders

When

- As soon as possible
- On a given date
- At a given time of the week
- N minutes after finding a client

How

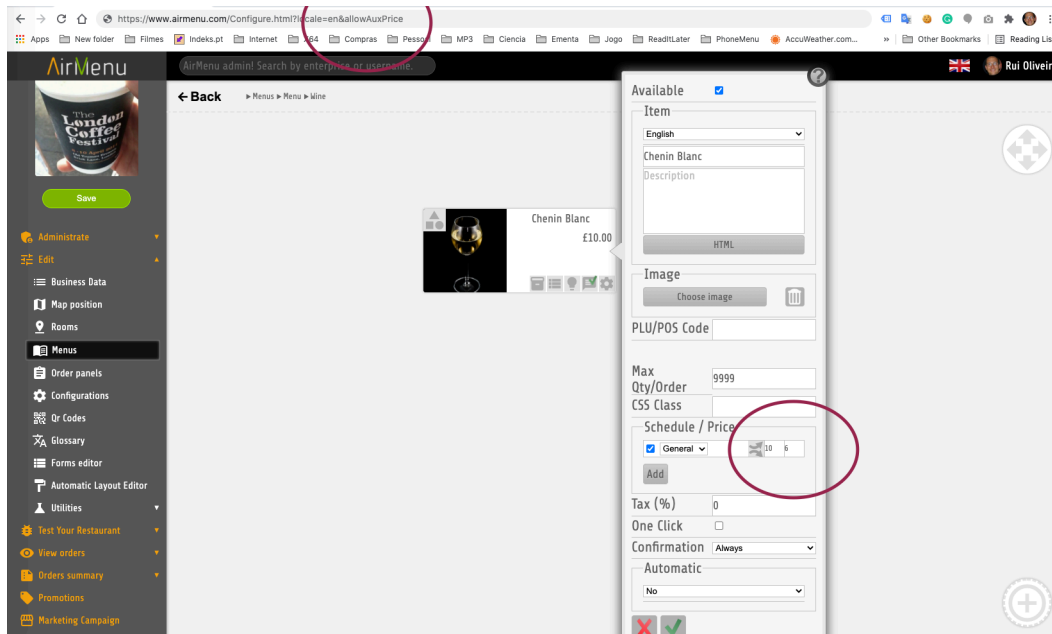
- Email
- SMS
- Notifications

What

# ADVANCED

Special URL Flags in the configurator:

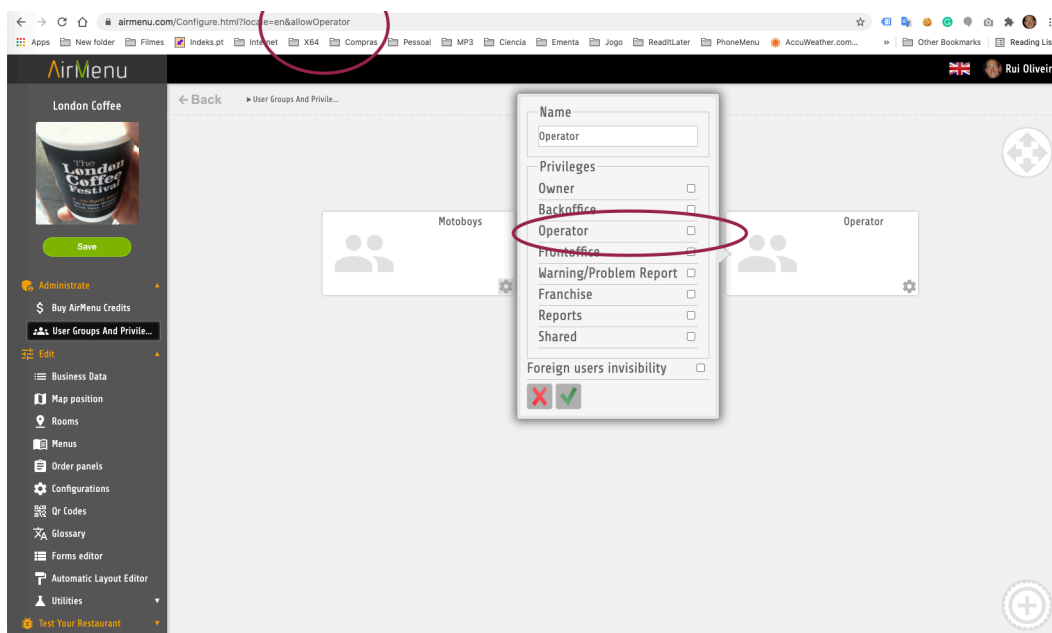
<https://www.airmenu.com/Configure.html?allowAuxPrice>



*Will add a second price to the items. It can be used for other purposes...*

<https://www.airmenu.com/Configure.html?allowOperator>

Will allow placing phone orders. With this option you can create a folder with all the operators, and they will be able to insert orders in the name of the customers. The operator just need to do login and when inserting an order will have the option to create / choose customers.





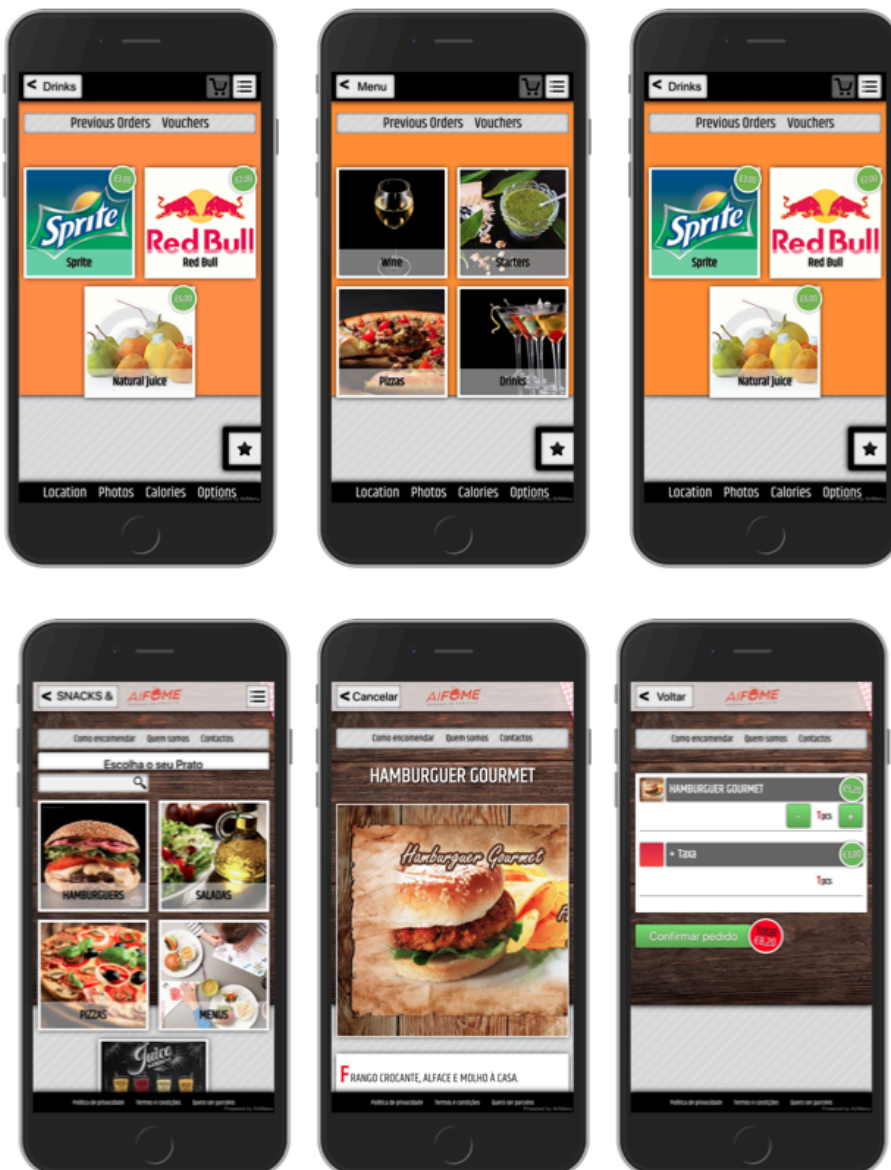
<https://www.airmenu.com/Configure.html?OAuth=moloni>

This option will allow authentication in the Moloni Platform. You must go to the configurations and click on the Moloni Button.

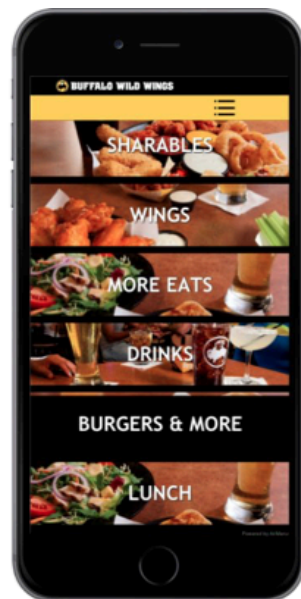
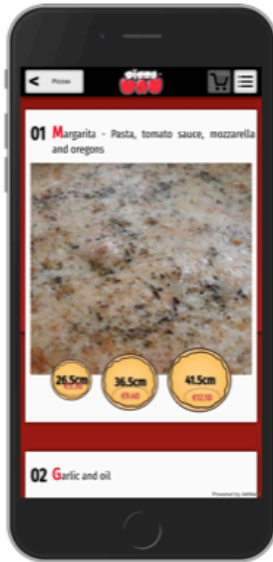
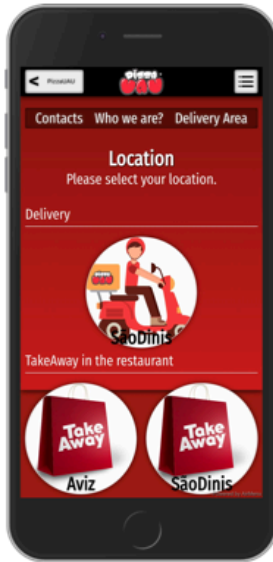
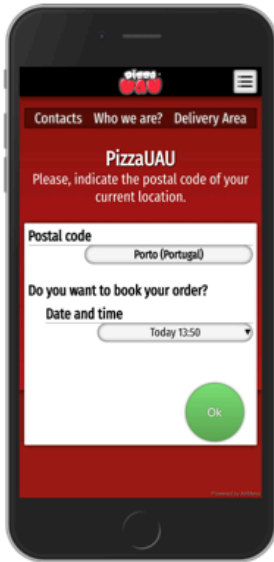
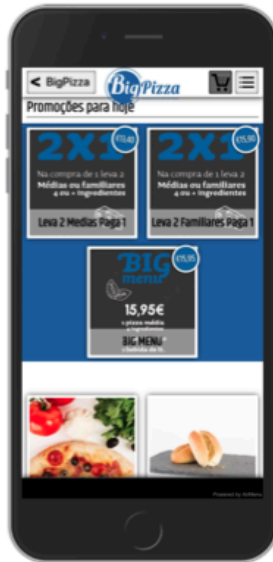
<https://www.airmenu.com/Configure.html?locale=en&allowSystemCredit>

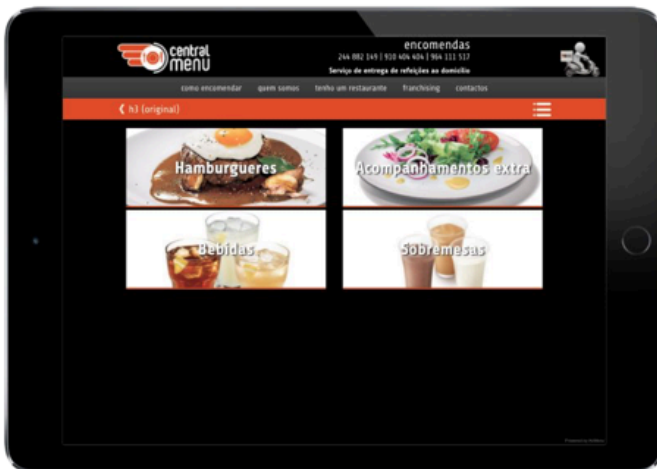
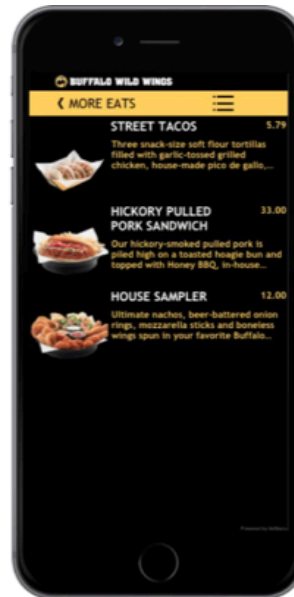
This option is already documented in this manual above. It will be used to separate orders.

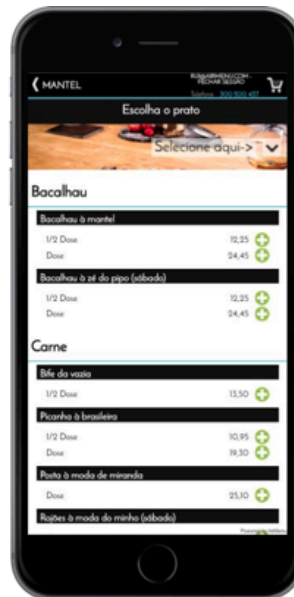
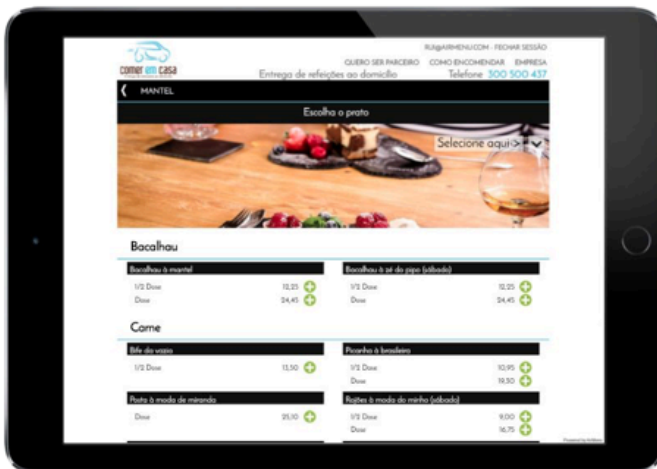
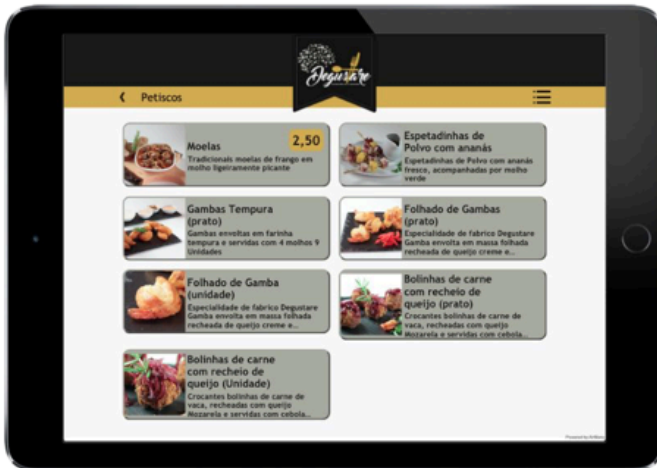
## 9. AirMenu Layouts ( What can you do changing CSS...)

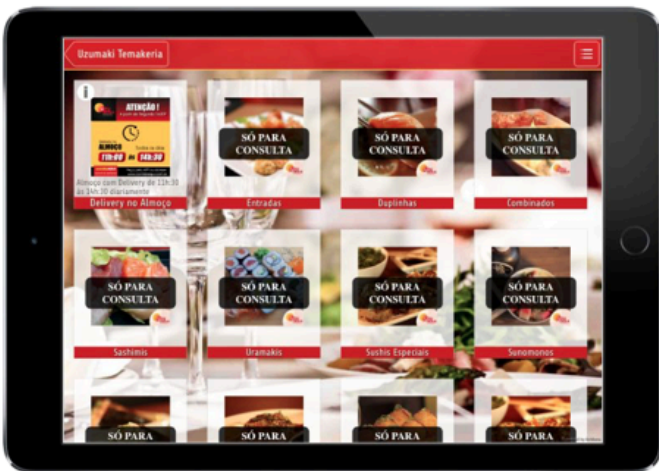
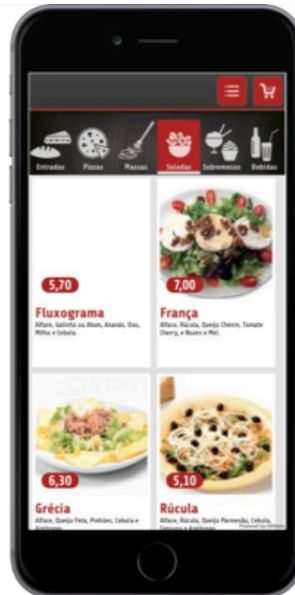
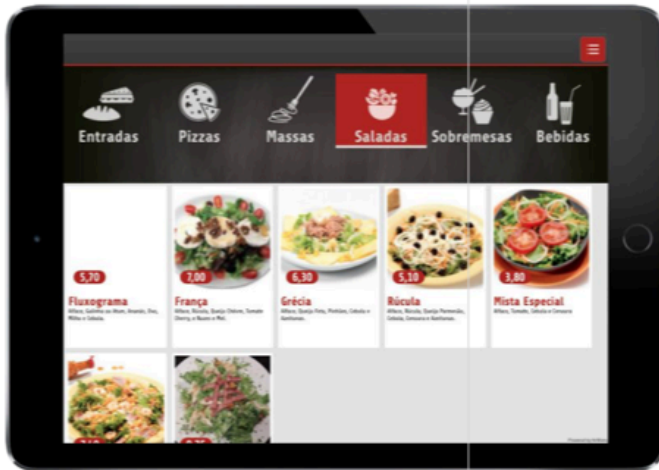


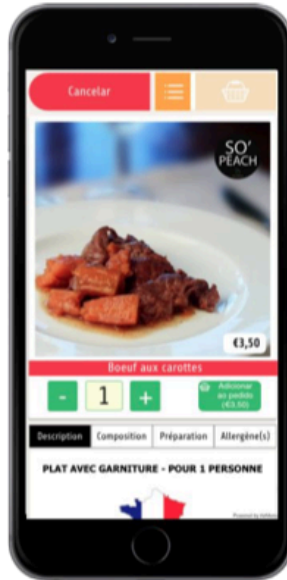
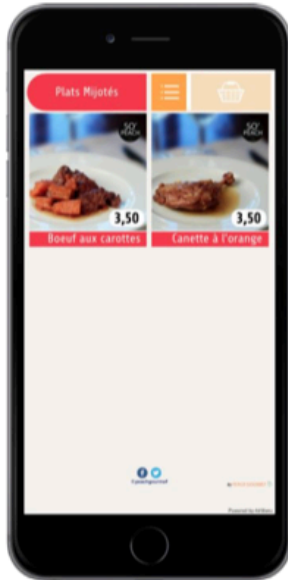
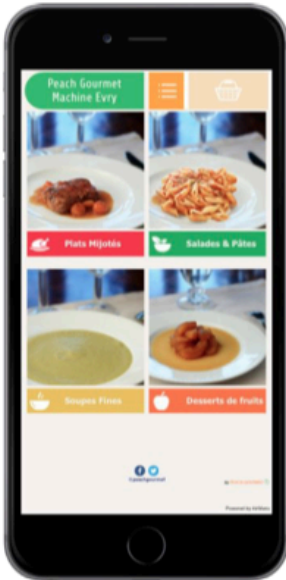










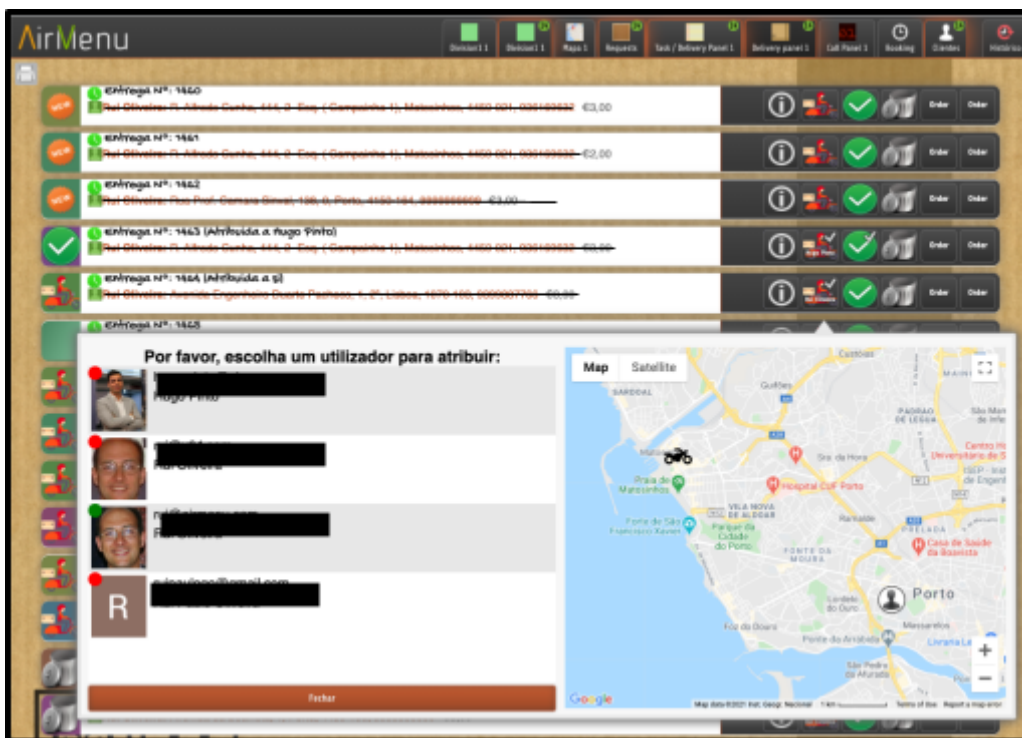


# AirMenu Courier, Android

[Click here to get the program](#)

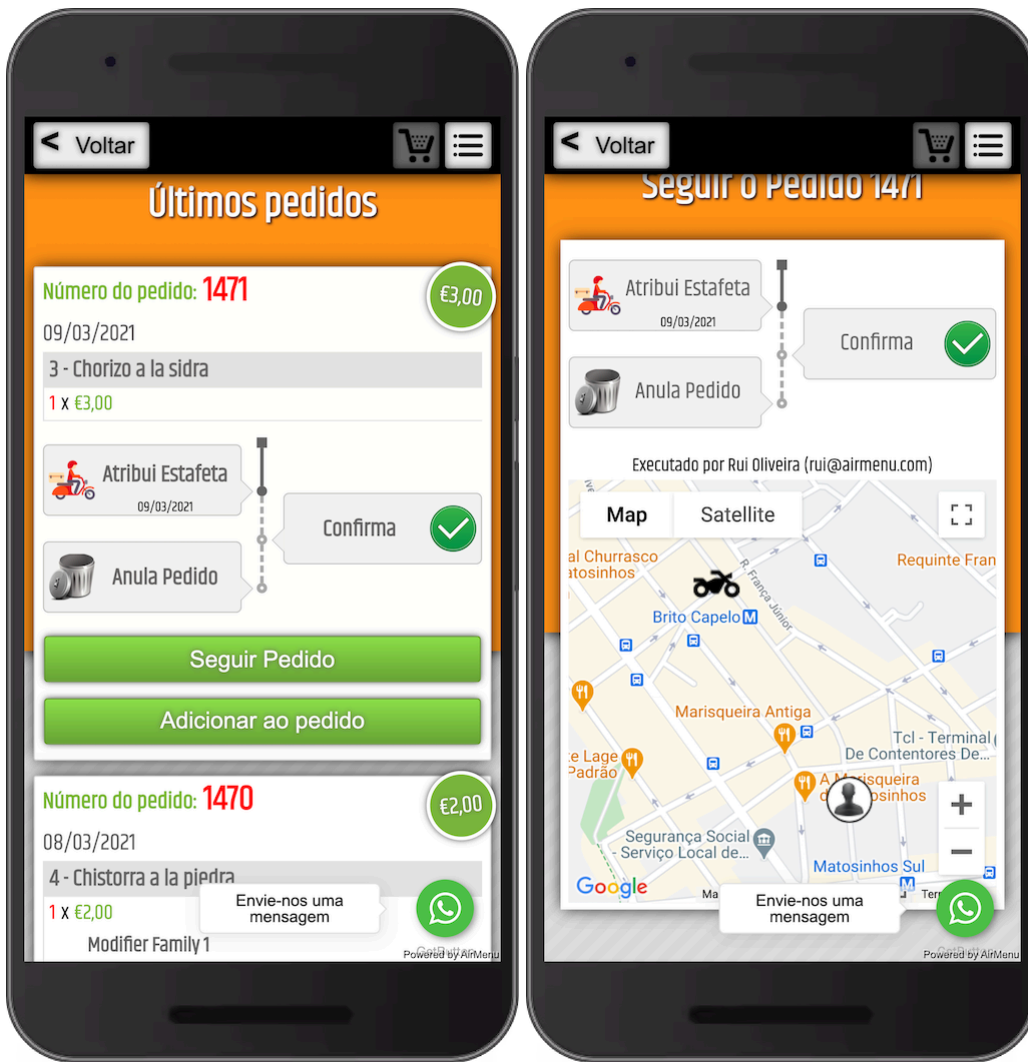
Application for courier to receive Airmenu orders, activate flags related to the order, consult the order history and even browse the map.

Management of couriers on the order panel:



You can see by the green or red LED above the photo who has the APP turned on or off. The map shows the various couriers, pick-up points and the customer's location.

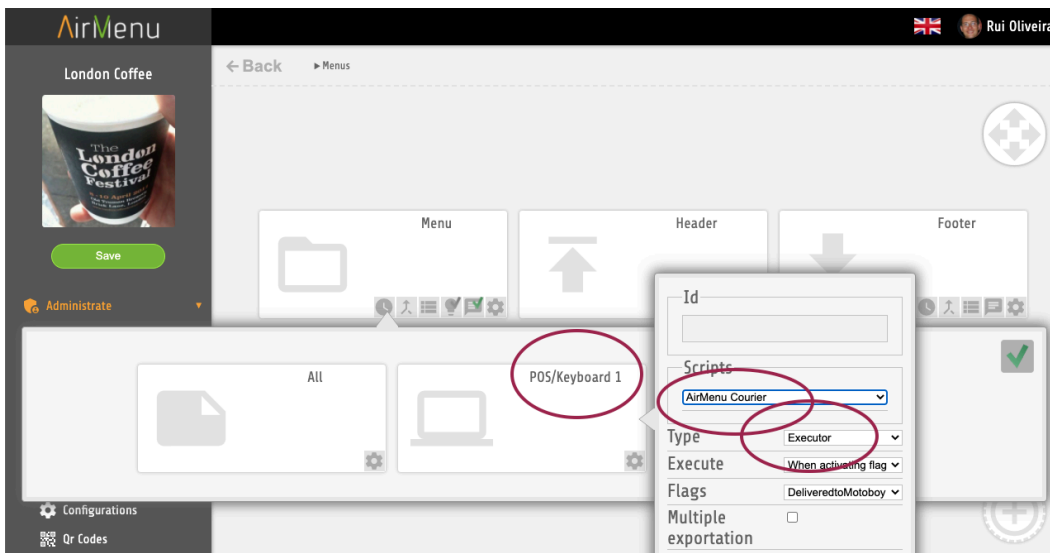
In the customer application:



AirMenu Courier

#### How to install:

1. In the company to which the courier will connect, insert a POS/Keyboard in the respective menu part (usually in the main menu). Type Executor.



- The script you choose must have the following format:

```

{"availableFlags":[{"flagName":"Accept","flagKey":"Accept","flagAction":"SKIP"}, {"flagName":"Cancel","flagKey":"Cancel","flagAction":"SKIP"}]}

```

where:

**flagKey** is the name of the flags on the Airmenu order panels.

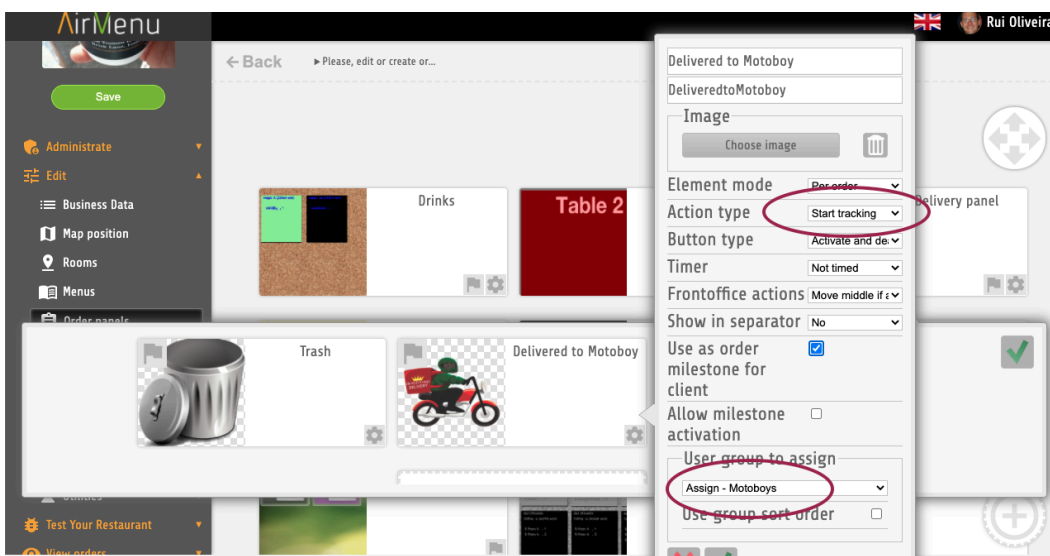
**flagName** is the text that will appear on the button.

**flagAction** is the Action flag will be doing on the terminal.

“SKIP” Will close the preview of the order.

“NOACTION” it's the same as “”, will do nothing.

- The Business must have a courier folder with the respective emails.



- On the Orders Panel there is a flag pointing to that folder.

- For the customer to accompany the courier: ( You can send to the customer the Courier



URL to be followed). In the email editor you can use: **\$orderData.getTrackingUrl()** to get the tracking URL for the customer to check the status of the order.

# AirMenu Print, Android

## Program

[Click here to get the program.](#)

Android program to take orders and print to Android printers.

It also allows configuring Flags that can be used to control the status of orders in AirMenu.

To Configure add a POS/Keyboard to your menu. After that you can change the AirMenuPrint Script ( Control Flags), and the HTML Print Order( Control Layout).

## Printer Script

The script you choose must have the following format:

```
{"availableFlags":[{"flagName":"Accept","flagKey":"confirm","flagAction":"PRINT_AND_SKI  
P"}, {"flagName":"Print","flagKey":"print","flagAction":"PRINT"},  
 {"flagName":"Reject","flagKey":"reject","flagAction":"SKIP"}]}
```

where:

**flagKey** is the name of the flags on the Airmenu order panels.

**flagName** is the text that will appear on the button.

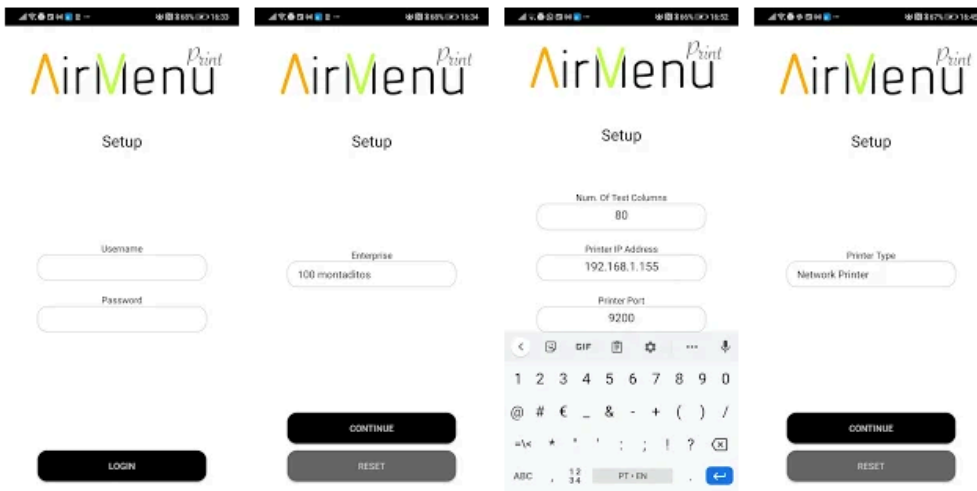
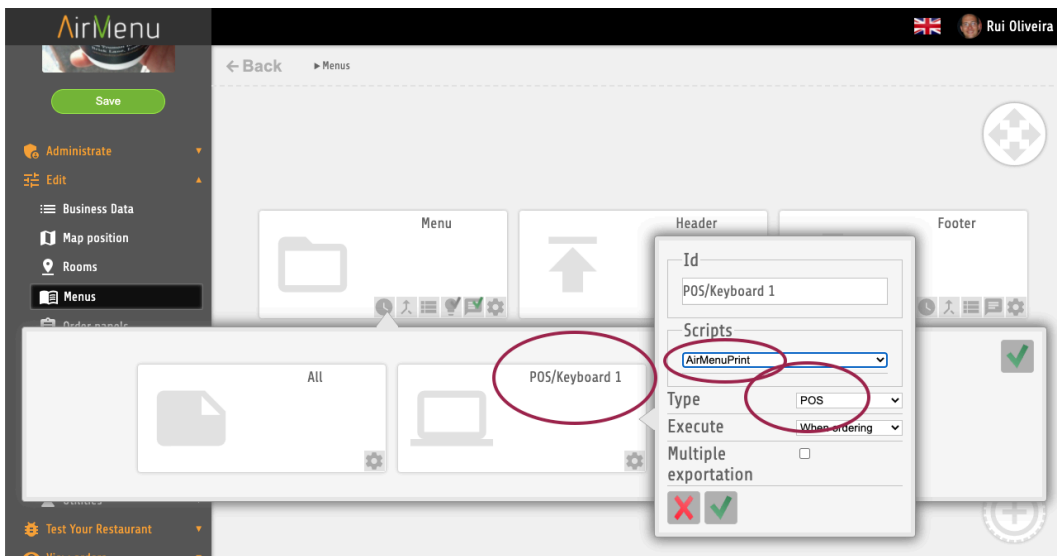
**flagAction** is the Action flag will be doing on the terminal.

“SKIP” Will close the preview of the order.

“NOACTION” it's the same as “”, will do nothing.

“PRINT” will print the receipt

“PRINT\_AND\_SKIP” will print the receipt and close the window.



Use your credentials to login.

During the login process you will need to choose the printer type.

## Printer Type

- Dialog
  - Will open the Android Printer Dialog to print.
- Network Printer
  - Will print on a TCP IP printer. You need the TCP IP address and a printer compatible.
- No Printer
  - Will show the order on the display.
- X64 Printer
  - Will print the order directly on the X64.com receipt printer

# AirMenu API

[Get the Documentation](#)